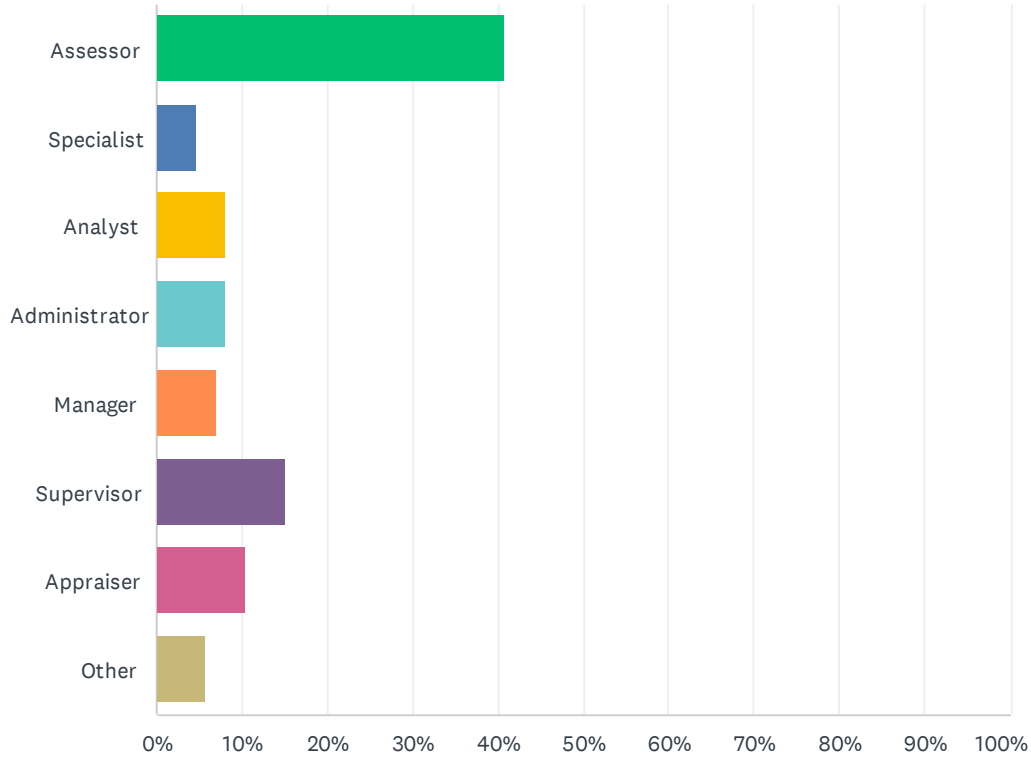


# Q1 Please choose the title from the list below that most accurately describes your role:

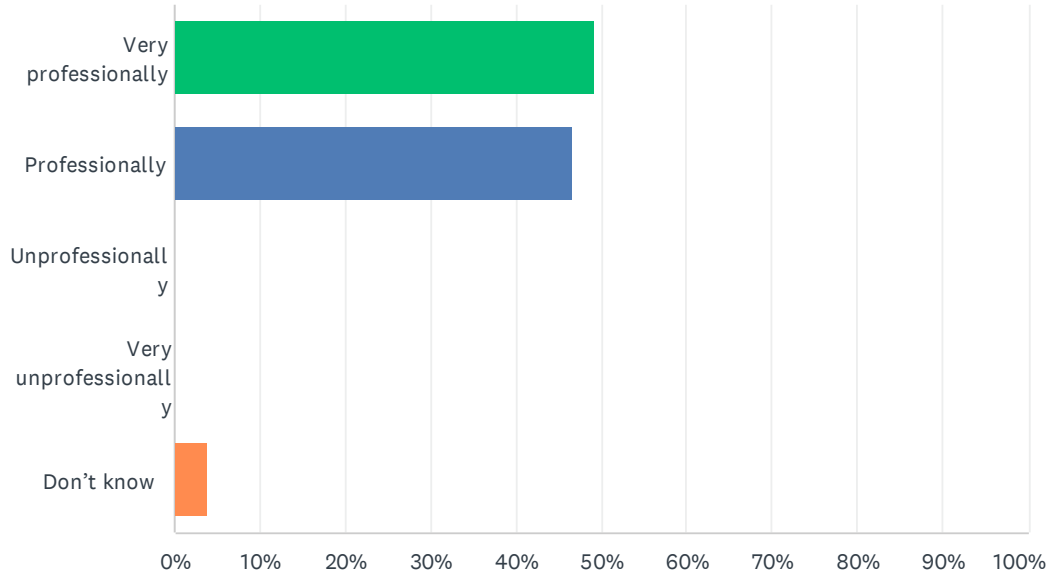
Answered: 86 Skipped: 0



ANSWER CHOICES	RESPONSES	
Assessor	41%	35
Specialist	5%	4
Analyst	8%	7
Administrator	8%	7
Manager	7%	6
Supervisor	15%	13
Appraiser	10%	9
Other	6%	5
<b>TOTAL</b>		<b>86</b>

## Q2 In general, have your interactions with the Property Tax Division been handled professionally?

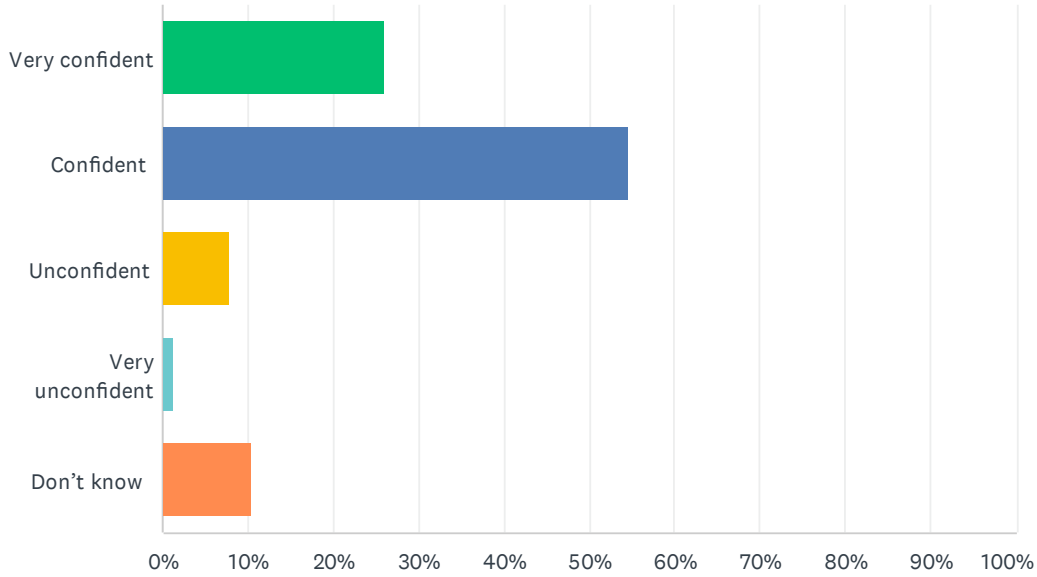
Answered: 77 Skipped: 9



ANSWER CHOICES	RESPONSES	
Very professionally	49%	38
Professionally	47%	36
Unprofessionally	0%	0
Very unprofessionally	0%	0
Don't know	4%	3
<b>TOTAL</b>		<b>77</b>

### Q3 Overall, what is your confidence level of the Property Tax Division's opinions and decisions?

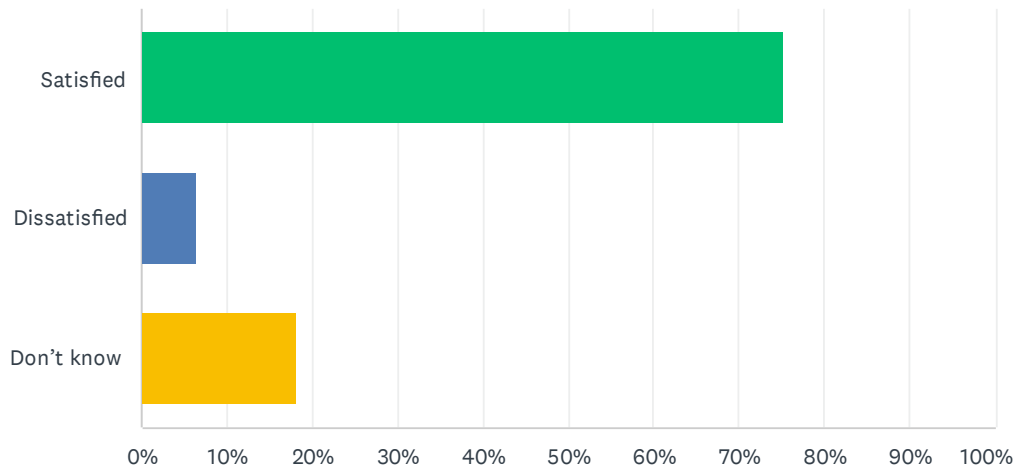
Answered: 77 Skipped: 9



ANSWER CHOICES	RESPONSES	
Very confident	26%	20
Confident	55%	42
Unconfident	8%	6
Very unconfident	1%	1
Don't know	10%	8
<b>TOTAL</b>		<b>77</b>

## Q4 Provide advice to the assessors:

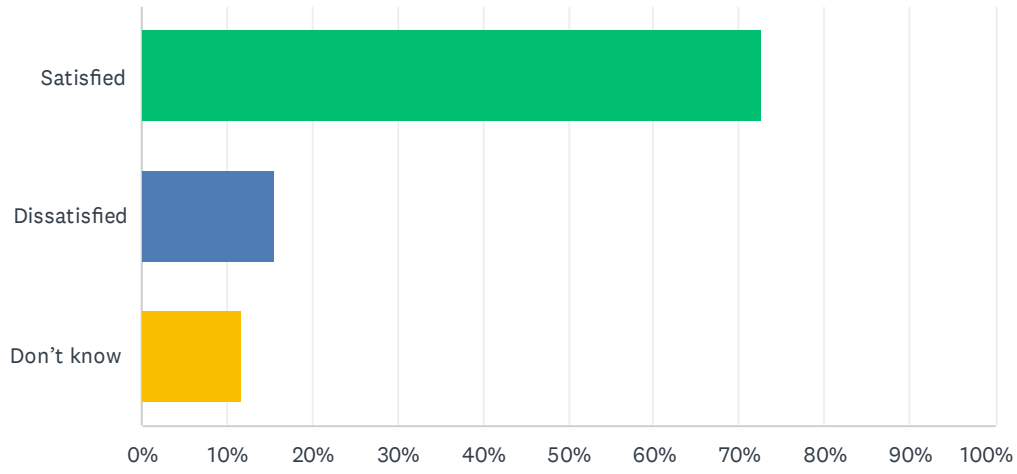
Answered: 77 Skipped: 9



ANSWER CHOICES	RESPONSES
Satisfied	75% 58
Dissatisfied	6% 5
Don't know	18% 14
TOTAL	77

## Q5 Provide training to assessors and staff:

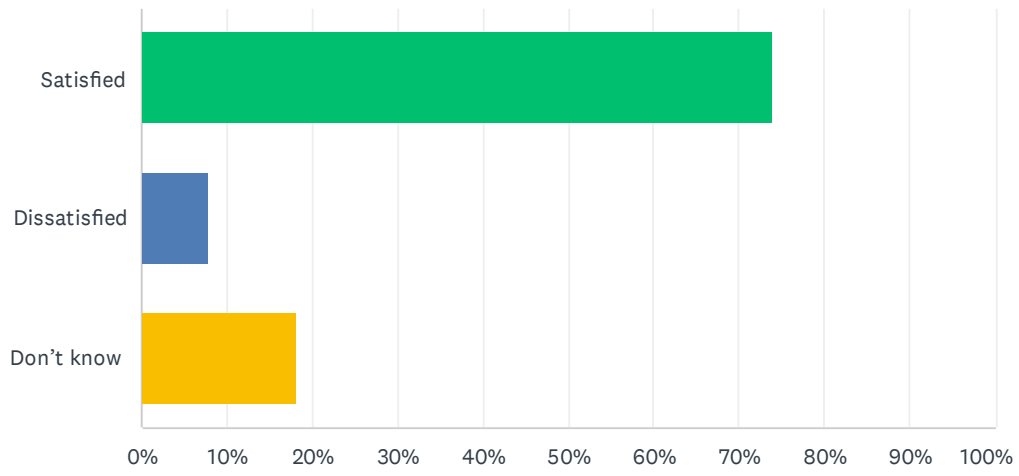
Answered: 77 Skipped: 9



ANSWER CHOICES	RESPONSES
Satisfied	73% 56
Dissatisfied	16% 12
Don't know	12% 9
TOTAL	77

## Q6 Ensure assessment uniformity statewide:

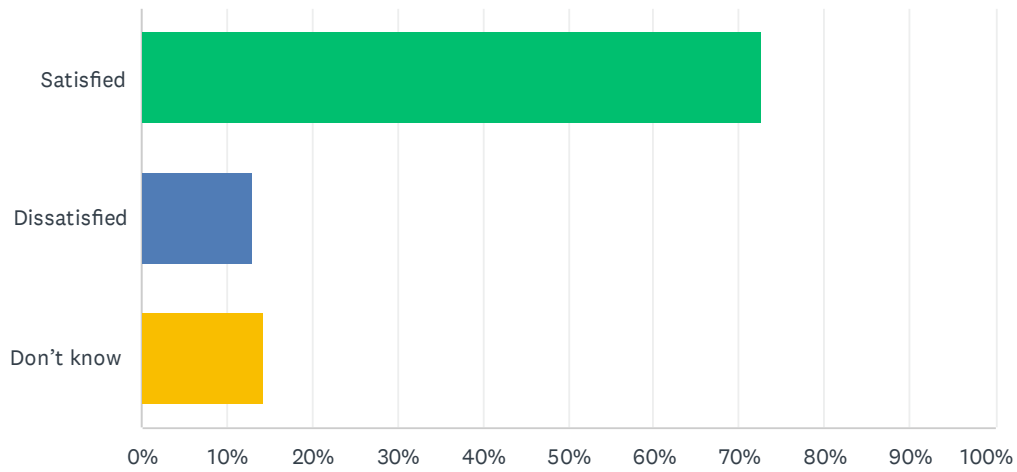
Answered: 77 Skipped: 9



ANSWER CHOICES	RESPONSES	
Satisfied	74%	57
Dissatisfied	8%	6
Don't know	18%	14
TOTAL		77

## Q7 Interpret laws:

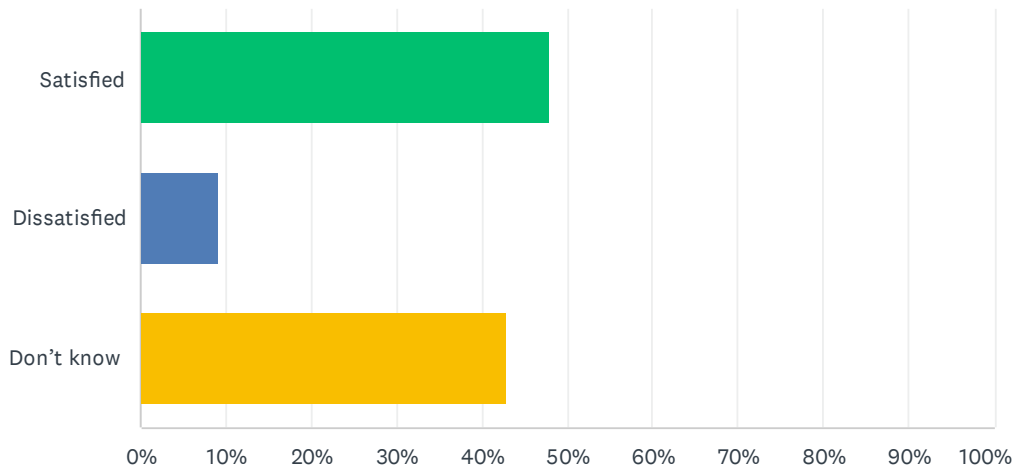
Answered: 77 Skipped: 9



ANSWER CHOICES	RESPONSES	
Satisfied	73%	56
Dissatisfied	13%	10
Don't know	14%	11
TOTAL		77

## Q8 Provide advisory appraisals:

Answered: 77 Skipped: 9

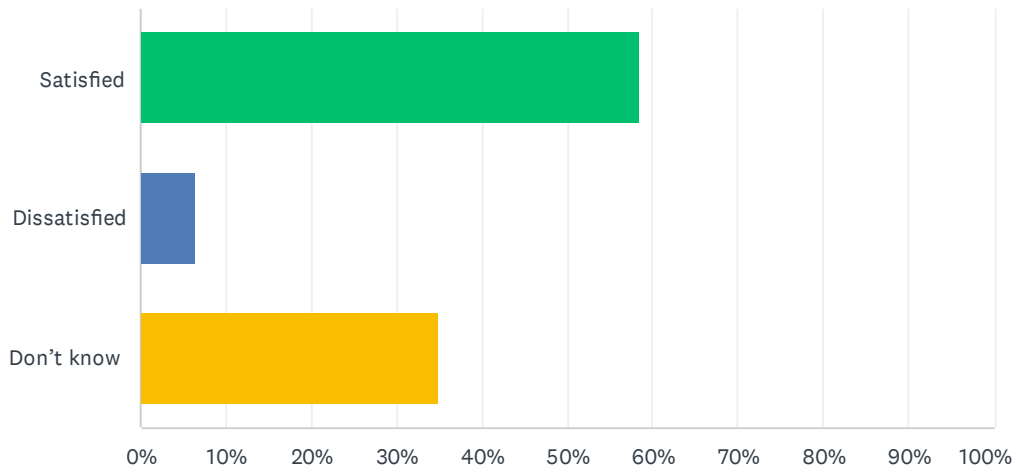


ANSWER CHOICES	RESPONSES	
Satisfied	48%	37
Dissatisfied	9%	7
Don't know	43%	33
TOTAL		77



## Q9 Provide utility assessments to counties:

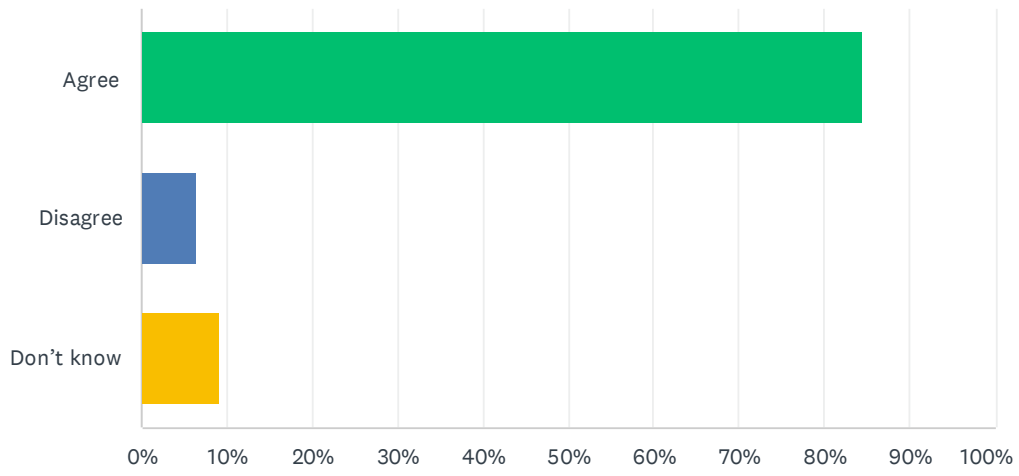
Answered: 77 Skipped: 9



ANSWER CHOICES	RESPONSES	
Satisfied	58%	45
Dissatisfied	6%	5
Don't know	35%	27
TOTAL		77

## Q10 Communicate information clearly:

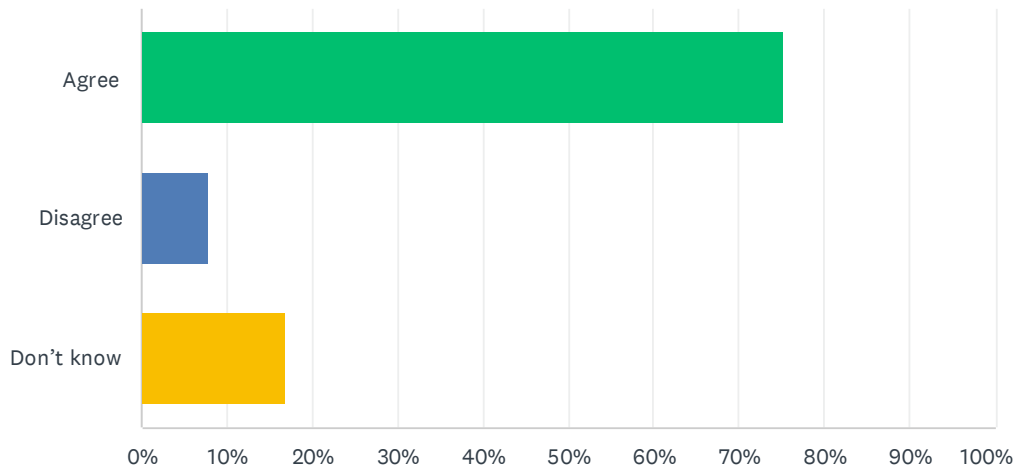
Answered: 77 Skipped: 9



ANSWER CHOICES	RESPONSES	
Agree	84%	65
Disagree	6%	5
Don't know	9%	7
<b>TOTAL</b>		<b>77</b>

## Q11 Work with me to find innovative ways to solve:

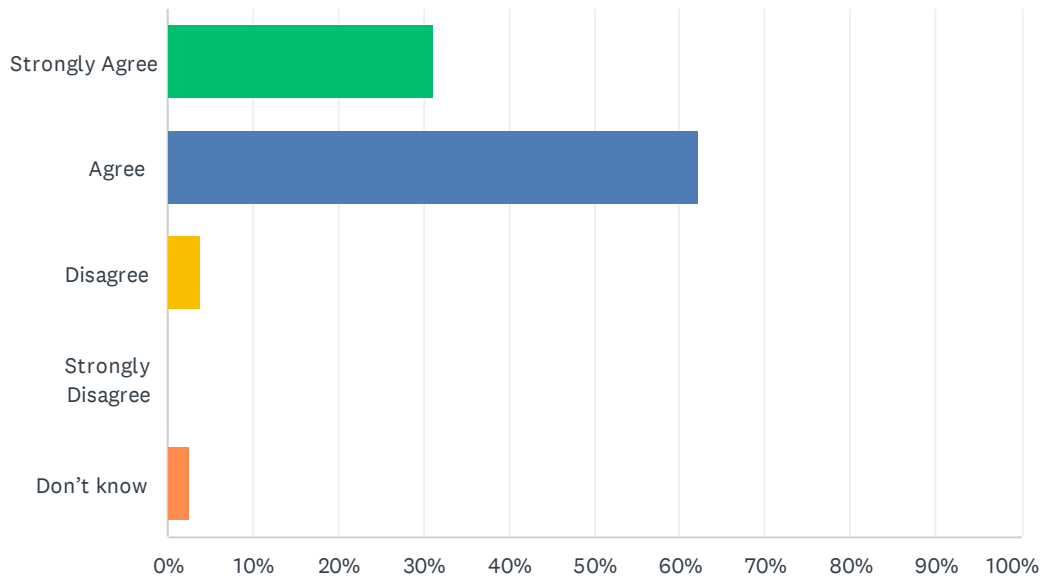
Answered: 77 Skipped: 9



ANSWER CHOICES	RESPONSES	
Agree	75%	58
Disagree	8%	6
Don't know	17%	13
<b>TOTAL</b>		<b>77</b>

## Q12 I can access the Property Tax Division Staff when I need them:

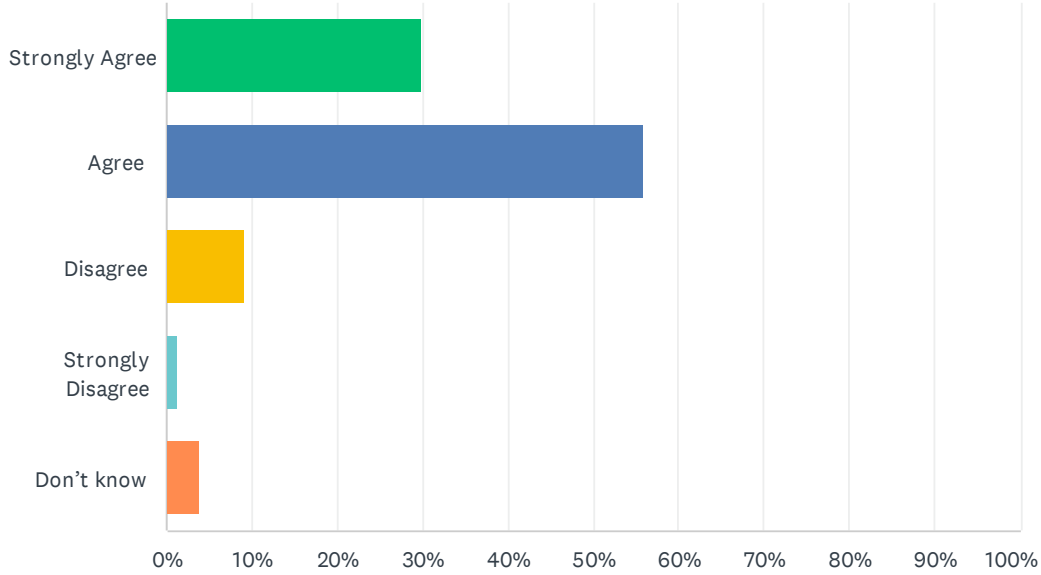
Answered: 77 Skipped: 9



ANSWER CHOICES	RESPONSES	
Strongly Agree	31%	24
Agree	62%	48
Disagree	4%	3
Strongly Disagree	0%	0
Don't know	3%	2
<b>TOTAL</b>		<b>77</b>

### Q13 I know who to contact at the Property Tax Division to answer my questions:

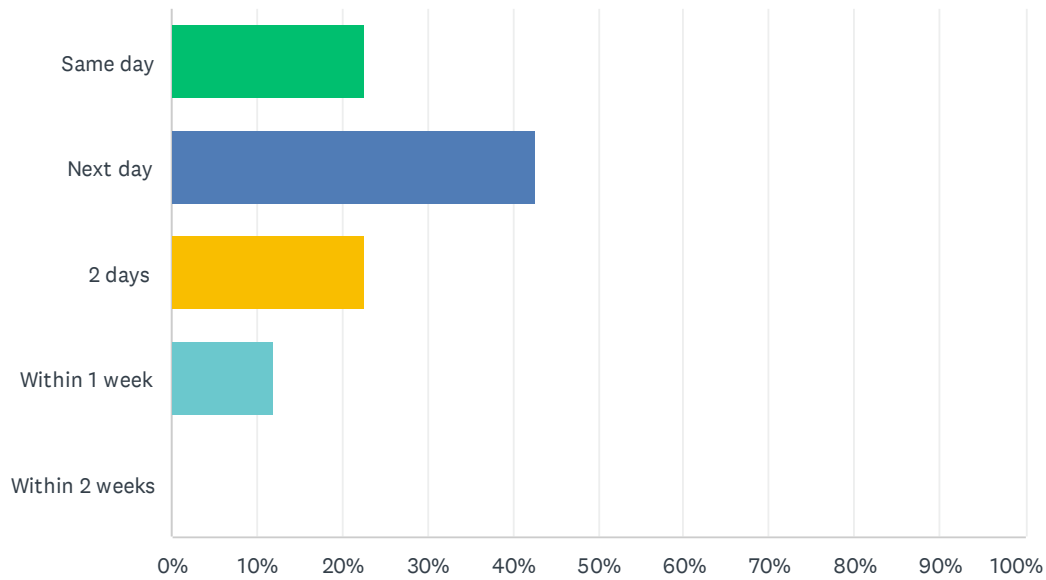
Answered: 77 Skipped: 9



ANSWER CHOICES	RESPONSES	
Strongly Agree	30%	23
Agree	56%	43
Disagree	9%	7
Strongly Disagree	1%	1
Don't know	4%	3
<b>TOTAL</b>		<b>77</b>

## Q14 Phone:

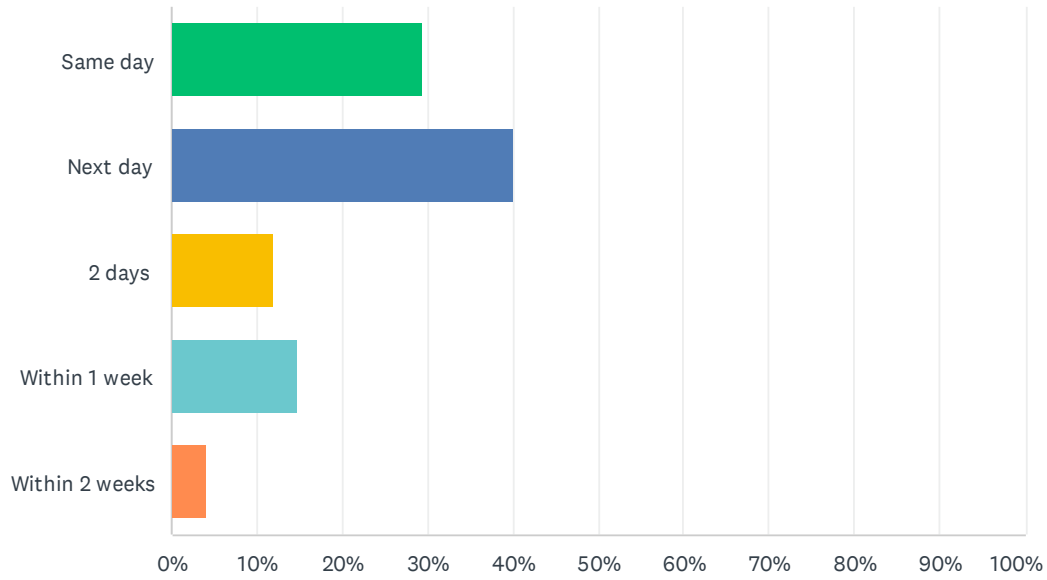
Answered: 75 Skipped: 11



ANSWER CHOICES	RESPONSES	
Same day	23%	17
Next day	43%	32
2 days	23%	17
Within 1 week	12%	9
Within 2 weeks	0%	0
<b>TOTAL</b>		<b>75</b>

## Q15 Email:

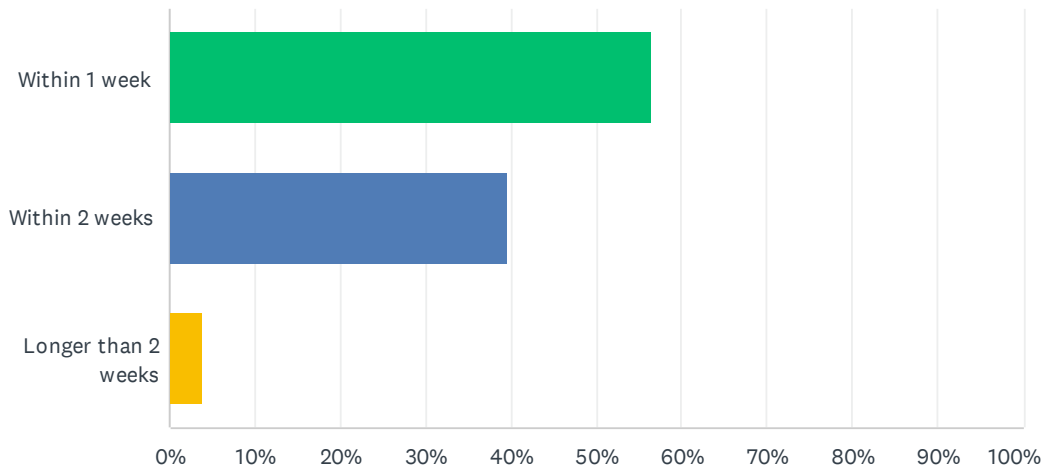
Answered: 75 Skipped: 11



ANSWER CHOICES	RESPONSES	
Same day	29%	22
Next day	40%	30
2 days	12%	9
Within 1 week	15%	11
Within 2 weeks	4%	3
<b>TOTAL</b>		<b>75</b>

## Q16 Letter:

Answered: 53 Skipped: 33

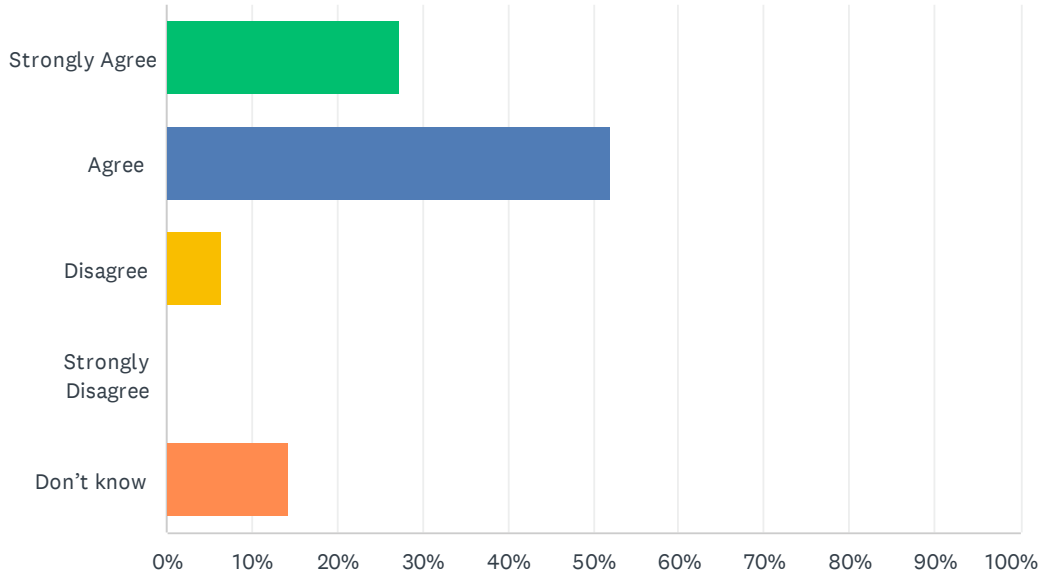


ANSWER CHOICES	RESPONSES	
Within 1 week	57%	30
Within 2 weeks	40%	21
Longer than 2 weeks	4%	2
TOTAL		53



## Q17 The Property Tax Division informs me of important legislative changes in a timely manner:

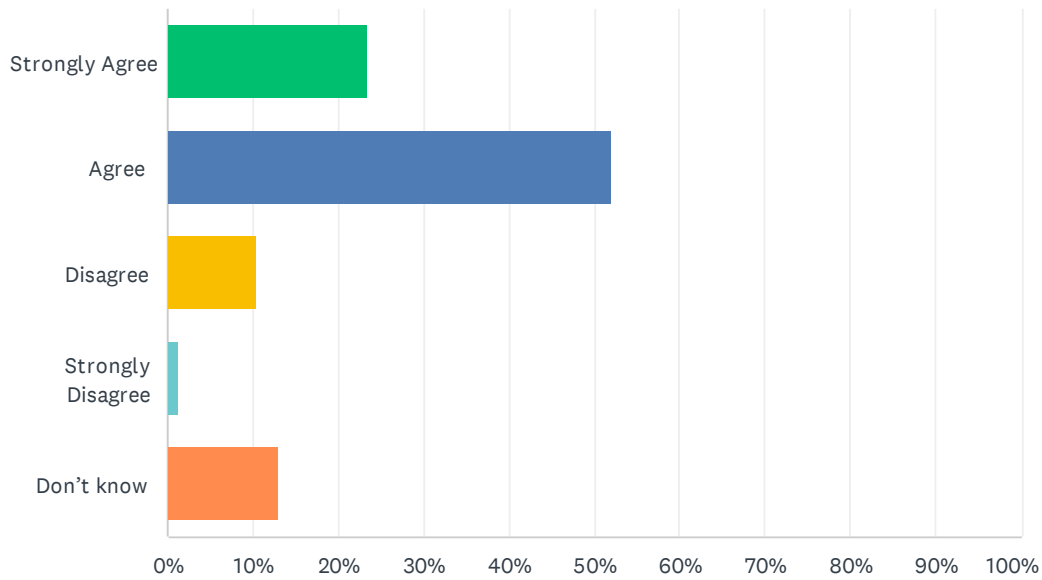
Answered: 77 Skipped: 9



ANSWER CHOICES	RESPONSES	
Strongly Agree	27%	21
Agree	52%	40
Disagree	6%	5
Strongly Disagree	0%	0
Don't know	14%	11
<b>TOTAL</b>		<b>77</b>

### Q18 The Property Tax Division communicates policy issues clearly:

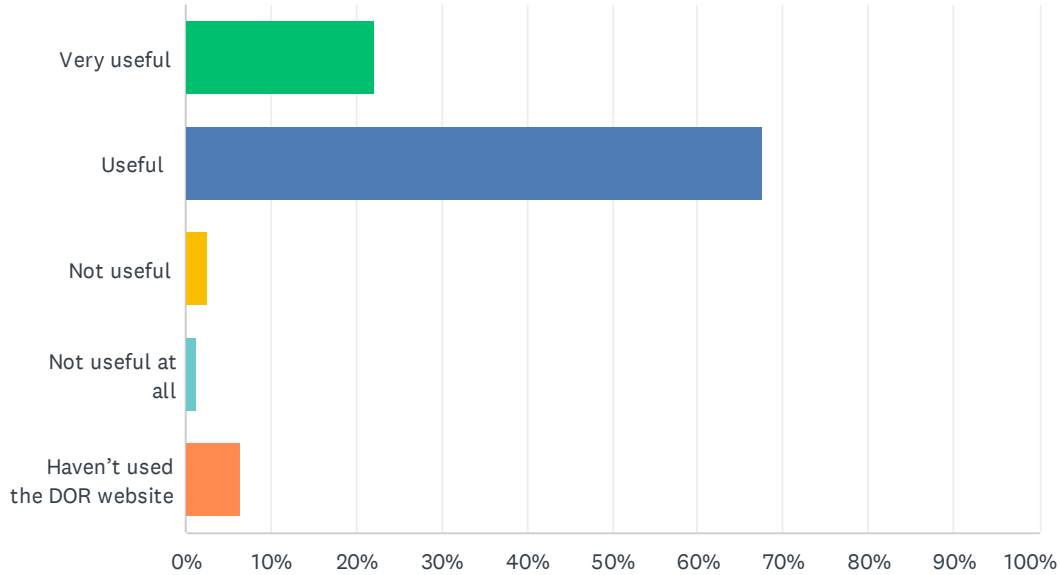
Answered: 77 Skipped: 9



ANSWER CHOICES	RESPONSES	
Strongly Agree	23%	18
Agree	52%	40
Disagree	10%	8
Strongly Disagree	1%	1
Don't know	13%	10
<b>TOTAL</b>		<b>77</b>

### Q19 Please rate the usefulness of the Department of Revenue’s web site (Property Tax section specifically) <http://dor.wa.gov>:

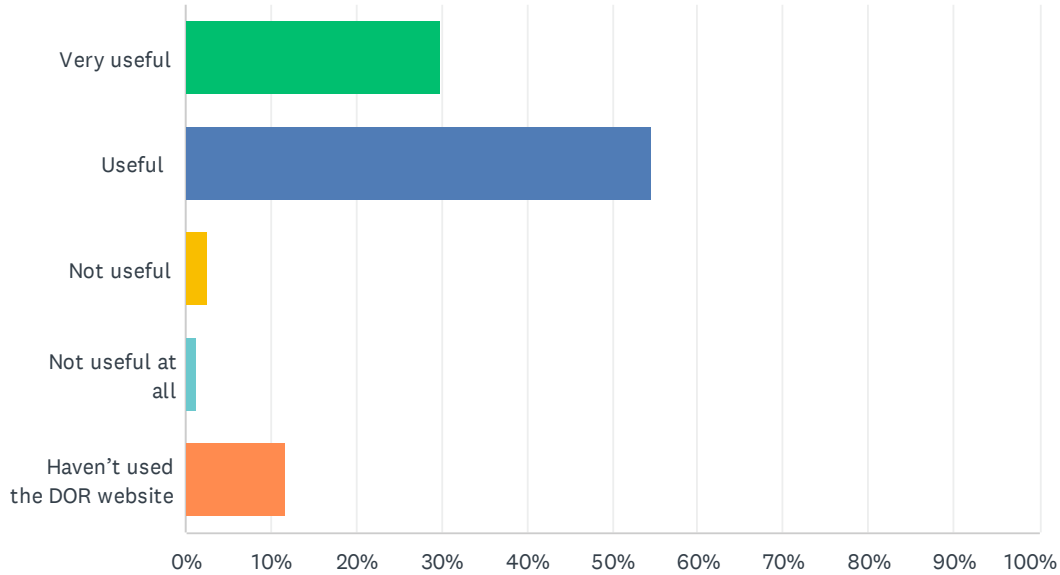
Answered: 77 Skipped: 9



ANSWER CHOICES	RESPONSES	
Very useful	22%	17
Useful	68%	52
Not useful	3%	2
Not useful at all	1%	1
Haven't used the DOR website	6%	5
<b>TOTAL</b>		<b>77</b>

## Q20 Please rate the usefulness of the Property Tax Resource Center (PTRC) web site <http://propertytax.dor.wa.gov>:

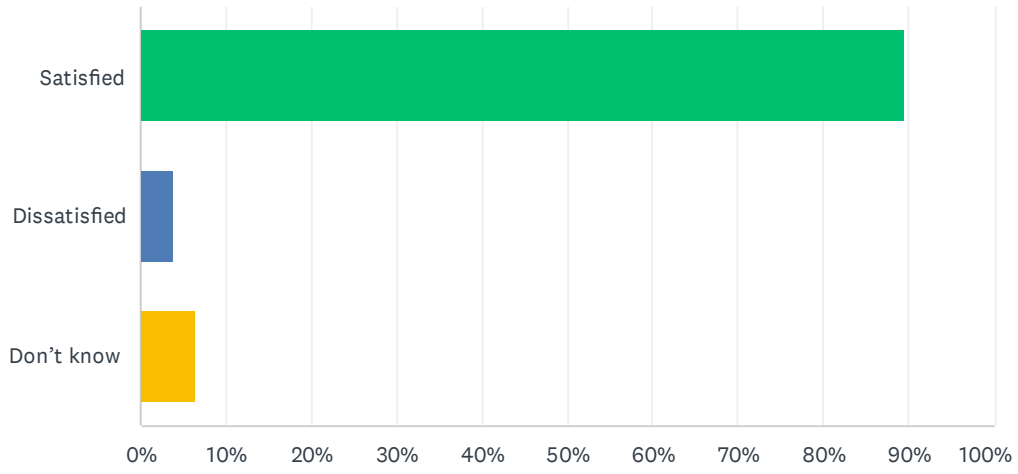
Answered: 77 Skipped: 9



ANSWER CHOICES	RESPONSES	
Very useful	30%	23
Useful	55%	42
Not useful	3%	2
Not useful at all	1%	1
Haven't used the DOR website	12%	9
<b>TOTAL</b>		<b>77</b>

## Q21 Forms and publications are easily accessible:

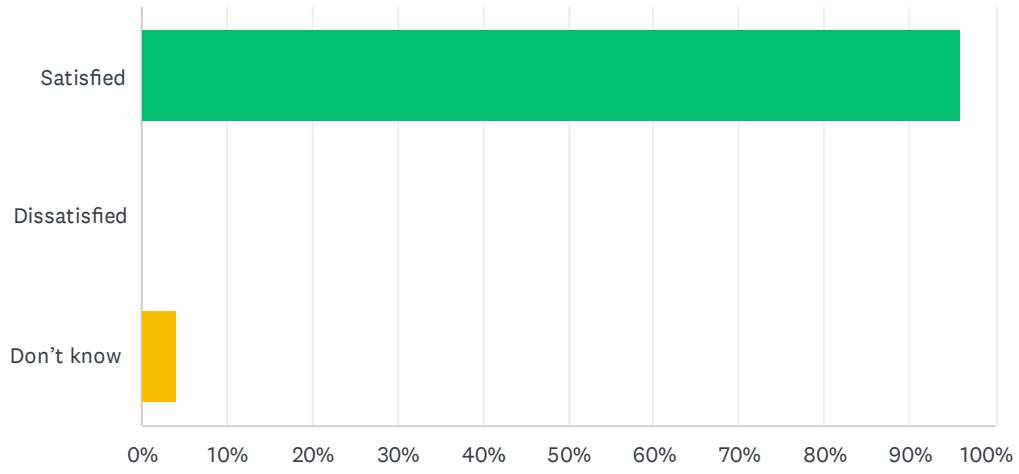
Answered: 77 Skipped: 9



ANSWER CHOICES	RESPONSES	
Satisfied	90%	69
Dissatisfied	4%	3
Don't know	6%	5
<b>TOTAL</b>		<b>77</b>

## Q22 Forms are useful:

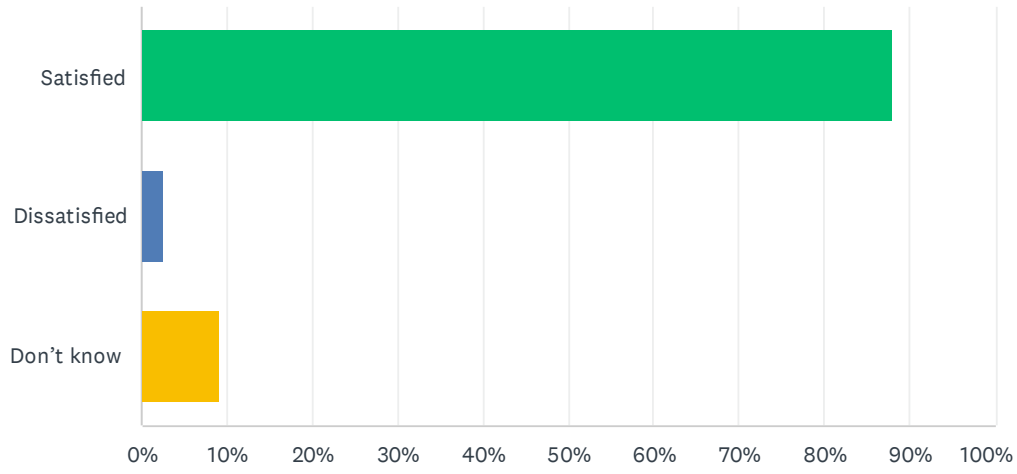
Answered: 76 Skipped: 10



ANSWER CHOICES	RESPONSES	
Satisfied	96%	73
Dissatisfied	0%	0
Don't know	4%	3
<b>TOTAL</b>		<b>76</b>

## Q23 Publications are useful:

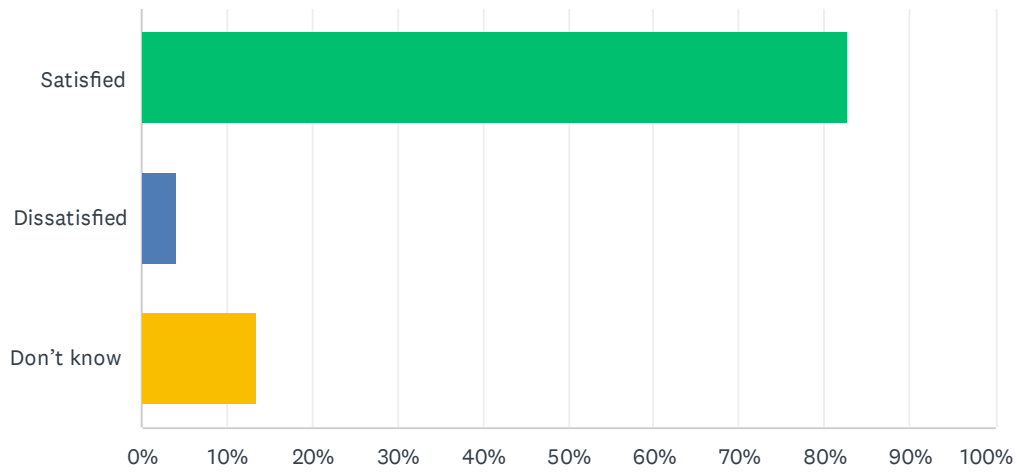
Answered: 76 Skipped: 10



ANSWER CHOICES	RESPONSES	
Satisfied	88%	67
Dissatisfied	3%	2
Don't know	9%	7
TOTAL		76

## Q24 Forms are easy to use:

Answered: 75 Skipped: 11

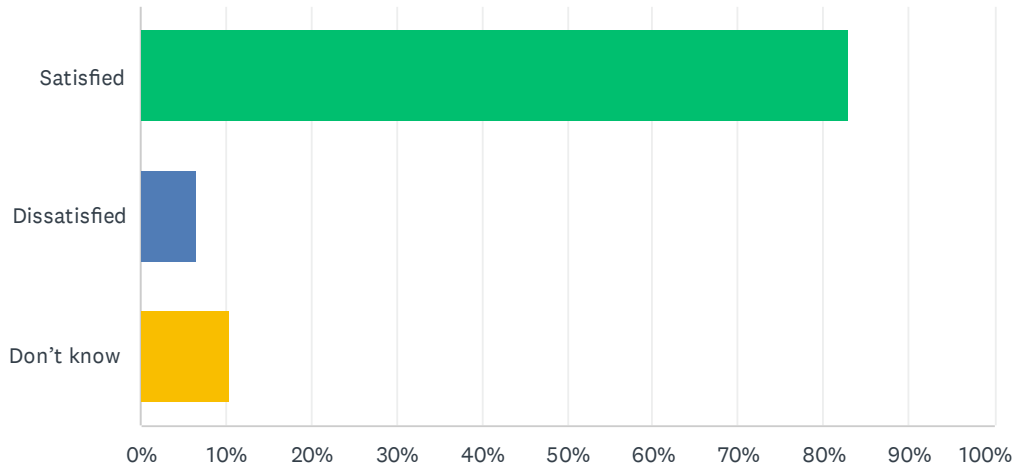


ANSWER CHOICES	RESPONSES	
Satisfied	83%	62
Dissatisfied	4%	3
Don't know	13%	10
TOTAL		75



## Q25 Online tools and resources needed are useful:

Answered: 76 Skipped: 10



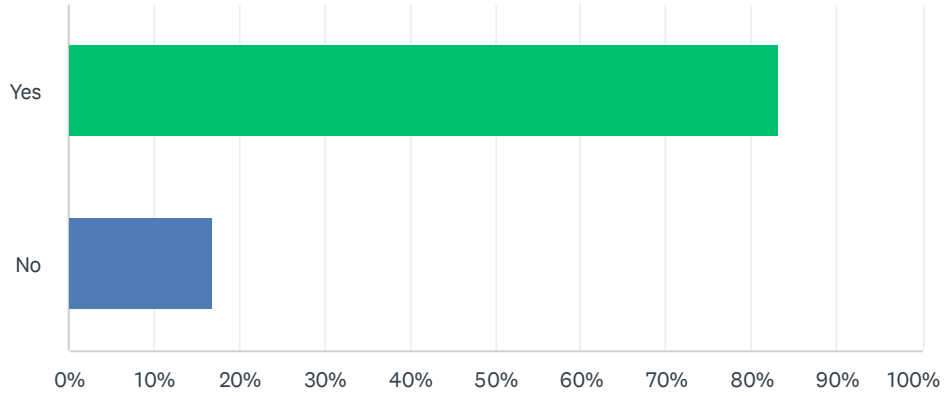
ANSWER CHOICES	RESPONSES	
Satisfied	83%	63
Dissatisfied	7%	5
Don't know	11%	8
TOTAL		76

**Q26 Please provide any comments or feedback in regards to the Property Tax division overall:**

Answered: 20 Skipped: 66

## Q27 In the past two years have you participated in any Property Tax led education or accreditation courses?

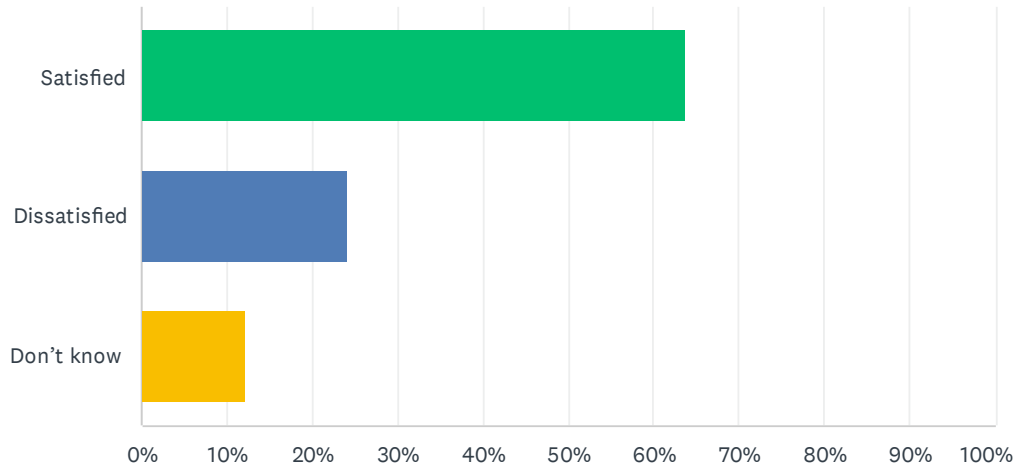
Answered: 77 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	83%	64
No	17%	13
TOTAL		77

## Q28 Variety of training provided by the Property Tax Division:

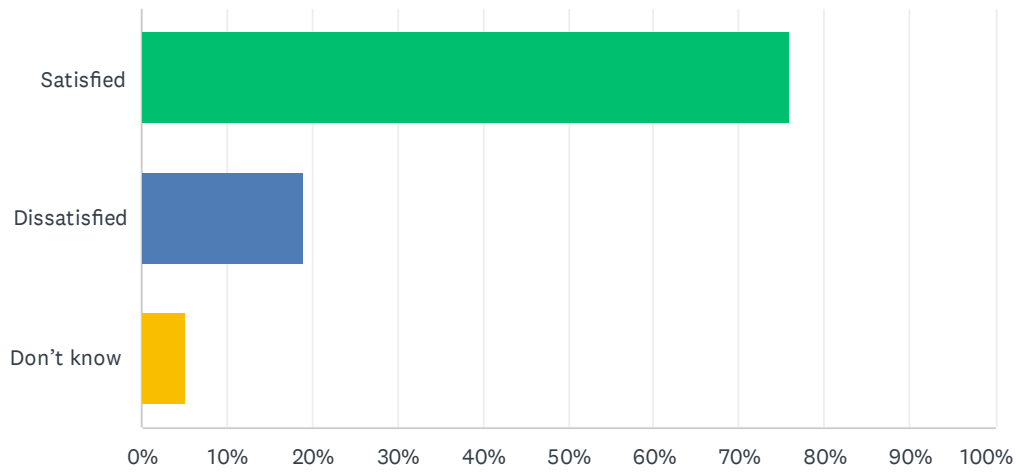
Answered: 58 Skipped: 28



ANSWER CHOICES	RESPONSES	
Satisfied	64%	37
Dissatisfied	24%	14
Don't know	12%	7
<b>TOTAL</b>		<b>58</b>

## Q29 Quality of training provided by the Property Tax Division:

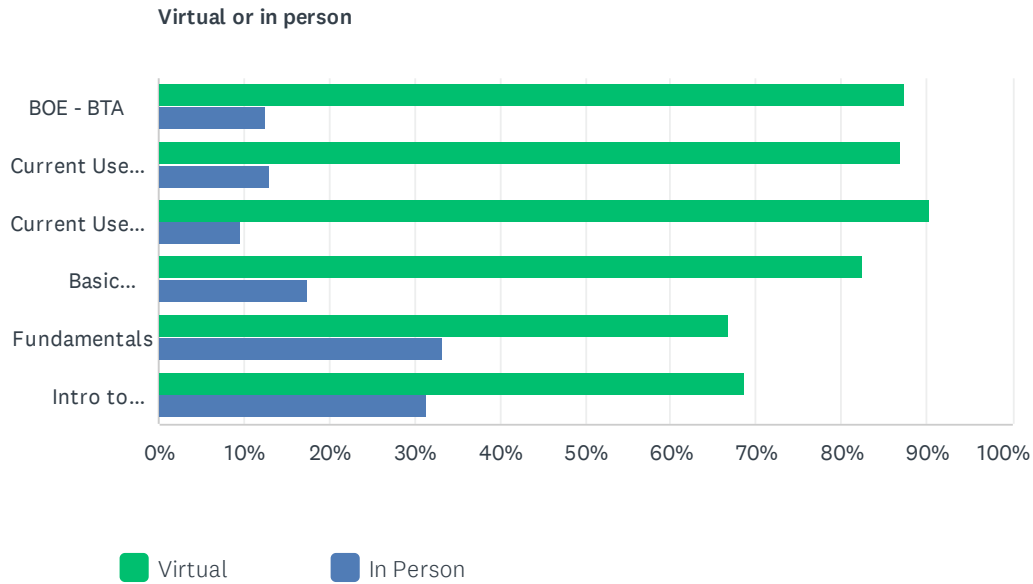
Answered: 58 Skipped: 28



ANSWER CHOICES	RESPONSES
Satisfied	76% 44
Dissatisfied	19% 11
Don't know	5% 3
<b>TOTAL</b>	<b>58</b>

### Q30 If you plan on attending these courses in the next two years, please indicate in which venue you'd prefer to attend?

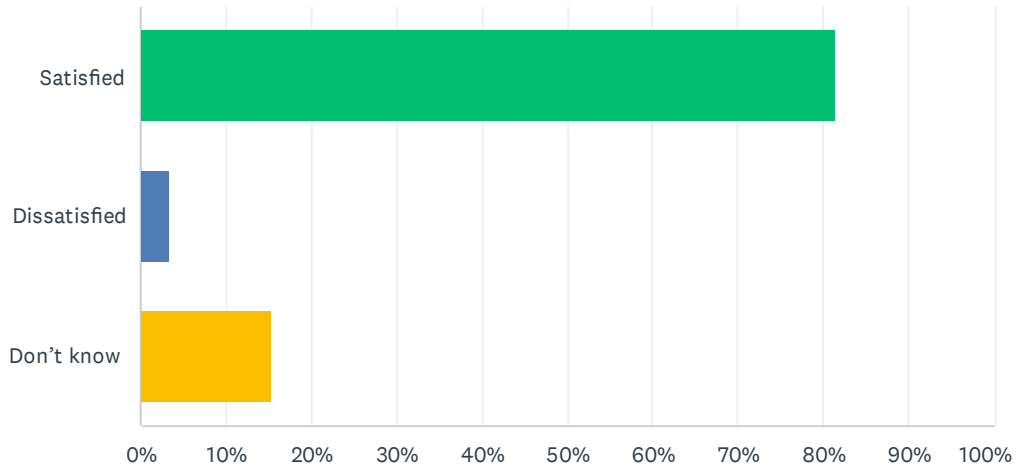
Answered: 37 Skipped: 49



Virtual or in person			
	VIRTUAL	IN PERSON	TOTAL
BOE - BTA	88% 14	13% 2	16
Current Use Basic	87% 20	13% 3	23
Current Use Removals	90% 19	10% 2	21
Basic Exemption/Deferral Workshop	83% 19	17% 4	23
Fundamentals	67% 8	33% 4	12
Intro to Personal Property	69% 11	31% 5	16

### Q31 Timeliness of technical and administrative assistance:

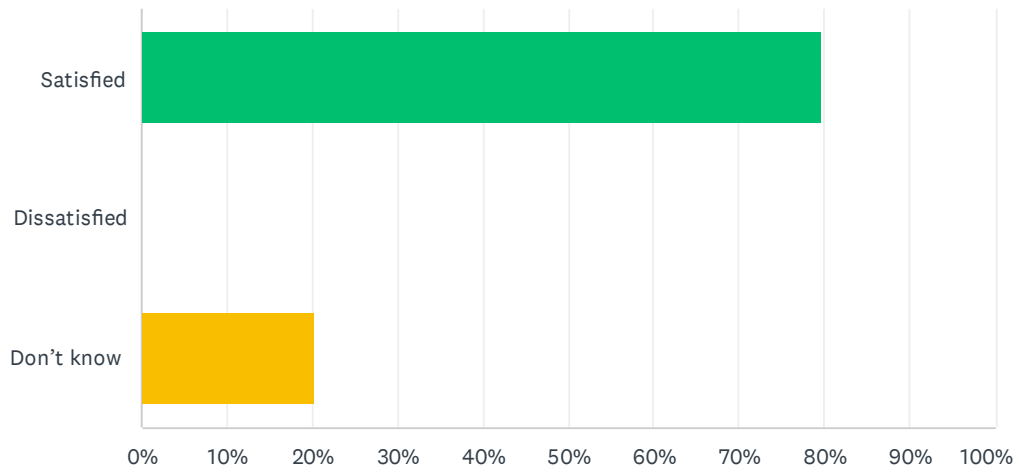
Answered: 59 Skipped: 27



ANSWER CHOICES	RESPONSES	
Satisfied	81%	48
Dissatisfied	3%	2
Don't know	15%	9
<b>TOTAL</b>		<b>59</b>

### Q32 Accuracy of technical and administrative assistance:

Answered: 59 Skipped: 27

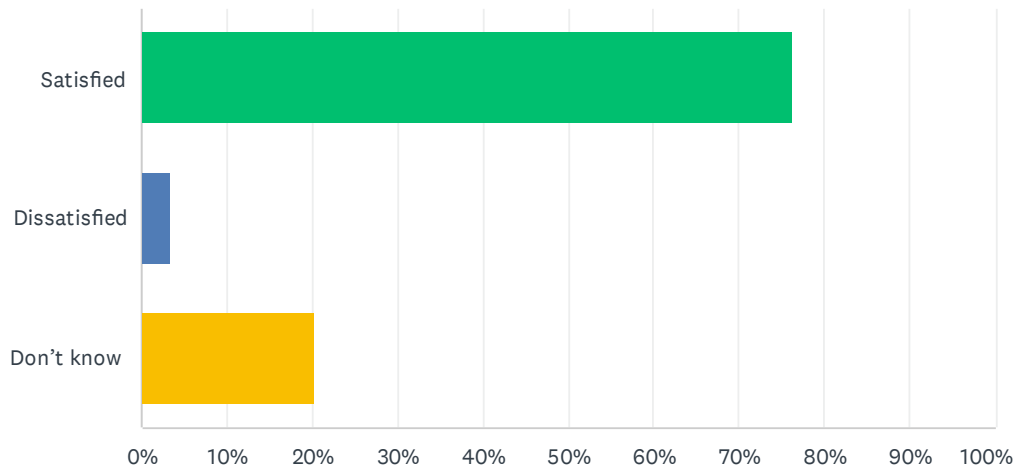


ANSWER CHOICES	RESPONSES	
Satisfied	80%	47
Dissatisfied	0%	0
Don't know	20%	12
<b>TOTAL</b>		<b>59</b>



### Q33 Clarity of technical and administrative assistance:

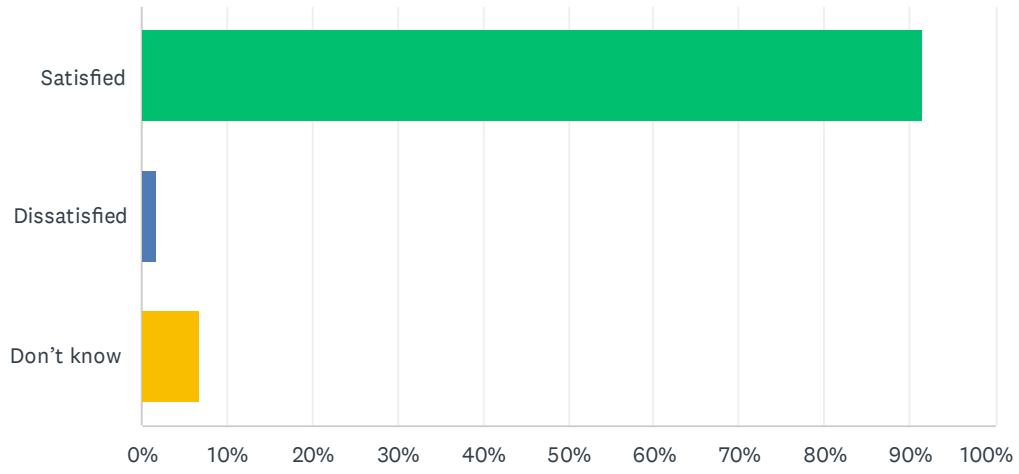
Answered: 59 Skipped: 27



ANSWER CHOICES	RESPONSES	
Satisfied	76%	45
Dissatisfied	3%	2
Don't know	20%	12
<b>TOTAL</b>		<b>59</b>

### Q34 Timeliness of approval/denial of accreditation:

Answered: 58 Skipped: 28



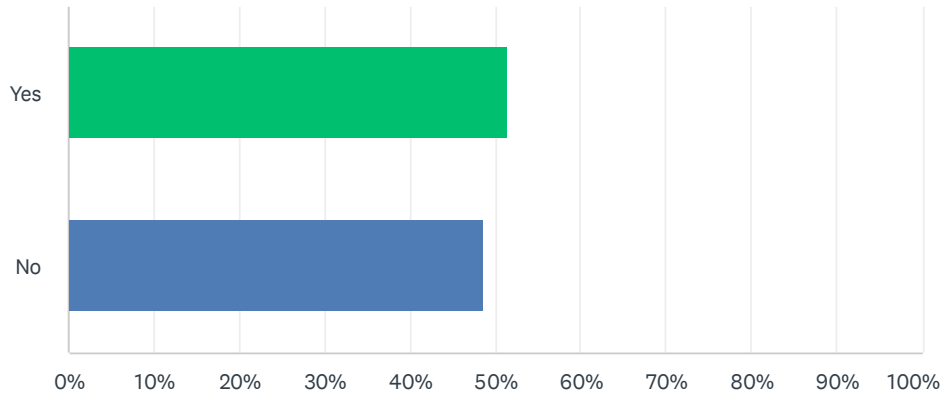
ANSWER CHOICES	RESPONSES	
Satisfied	91%	53
Dissatisfied	2%	1
Don't know	7%	4
<b>TOTAL</b>		<b>58</b>

Q35 Please provide any comments or feedback in regards to the Education program:

Answered: 17 Skipped: 69

### Q36 Do you work with the Ratio Program in your current role?

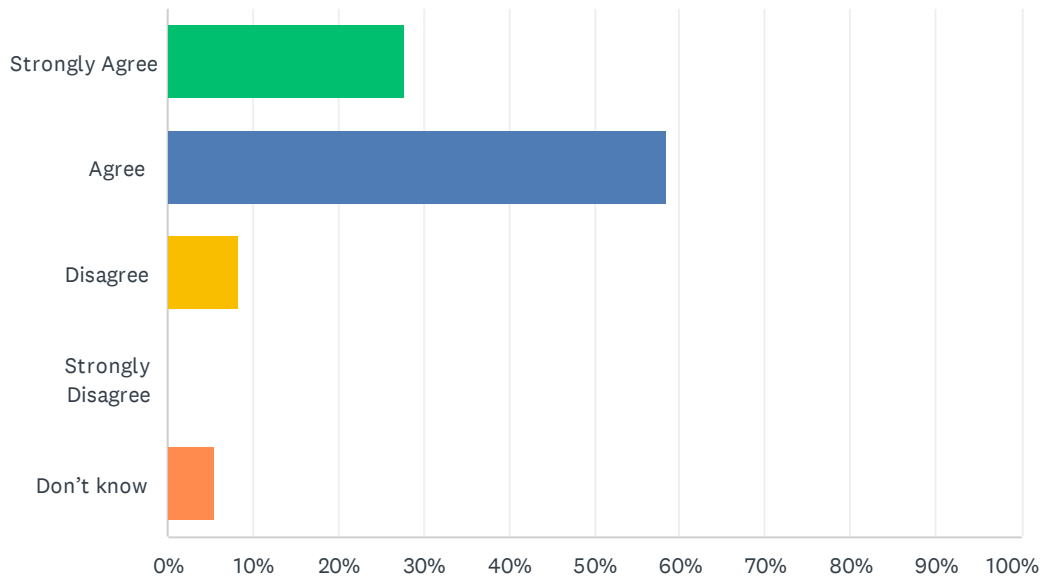
Answered: 72 Skipped: 14



ANSWER CHOICES	RESPONSES	
Yes	51%	37
No	49%	35
TOTAL		72

### Q37 The ratio audit/appraisal review was helpful.

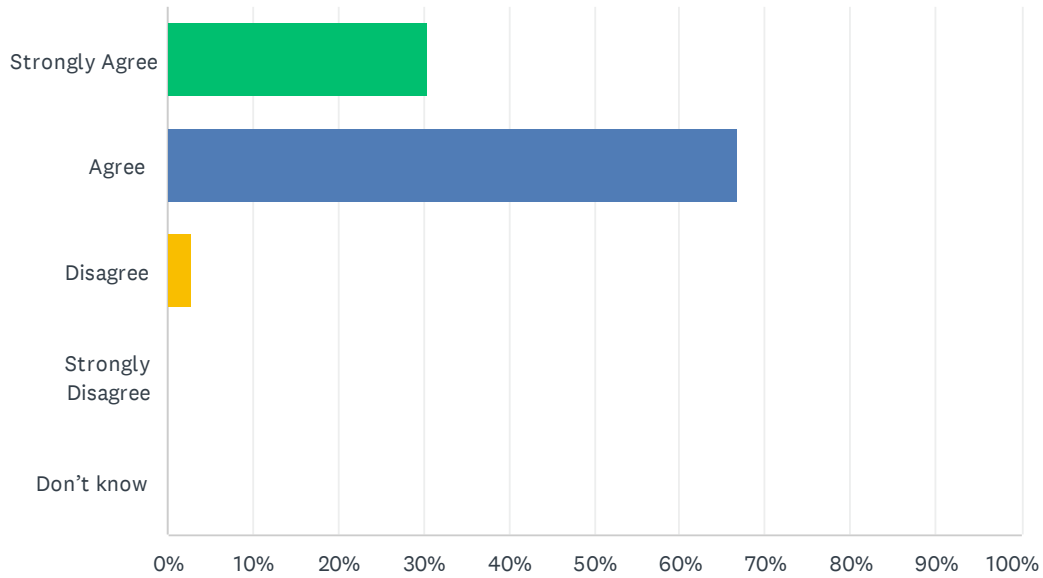
Answered: 36 Skipped: 50



ANSWER CHOICES	RESPONSES	
Strongly Agree	28%	10
Agree	58%	21
Disagree	8%	3
Strongly Disagree	0%	0
Don't know	6%	2
<b>TOTAL</b>		<b>36</b>

### Q38 I understand the Ratio Program and process.

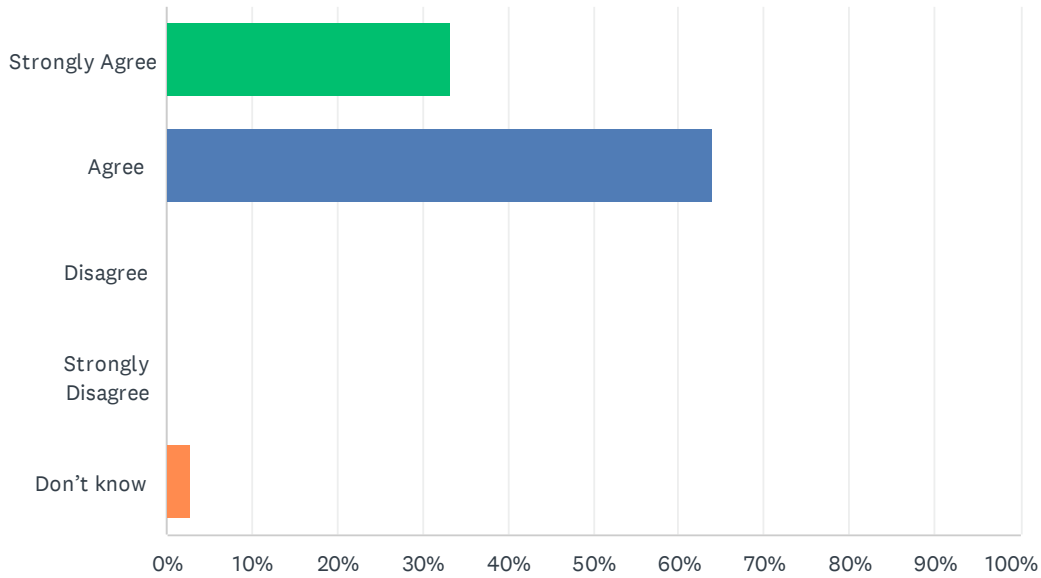
Answered: 36 Skipped: 50



ANSWER CHOICES	RESPONSES	
Strongly Agree	31%	11
Agree	67%	24
Disagree	3%	1
Strongly Disagree	0%	0
Don't know	0%	0
<b>TOTAL</b>		<b>36</b>

### Q39 The Property Tax Division applies valuation techniques uniformly.

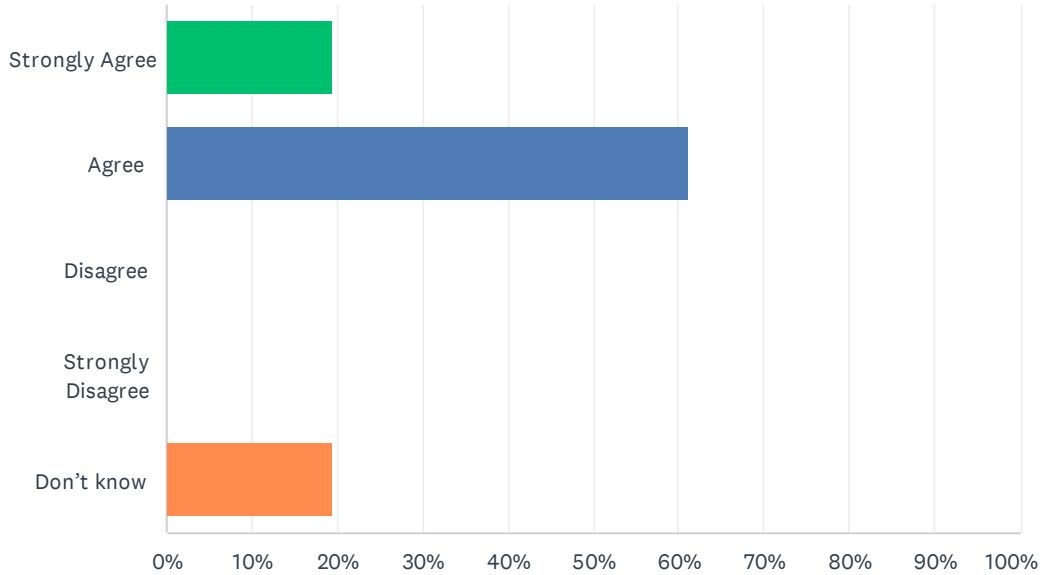
Answered: 36 Skipped: 50



ANSWER CHOICES	RESPONSES	
Strongly Agree	33%	12
Agree	64%	23
Disagree	0%	0
Strongly Disagree	0%	0
Don't know	3%	1
<b>TOTAL</b>		<b>36</b>

### Q40 I am satisfied with the “Personal Property Guidelines and Schedules” provided by the Property Tax Division.

Answered: 36 Skipped: 50

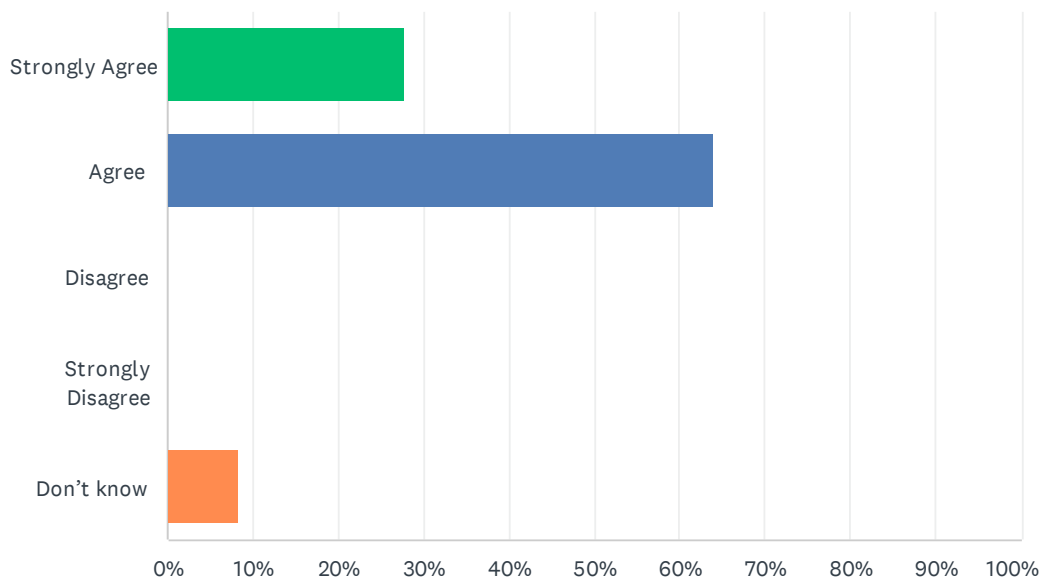


ANSWER CHOICES	RESPONSES	
Strongly Agree	19%	7
Agree	61%	22
Disagree	0%	0
Strongly Disagree	0%	0
Don't know	19%	7
<b>TOTAL</b>		<b>36</b>



## Q41 Timeliness of technical and administrative assistance.

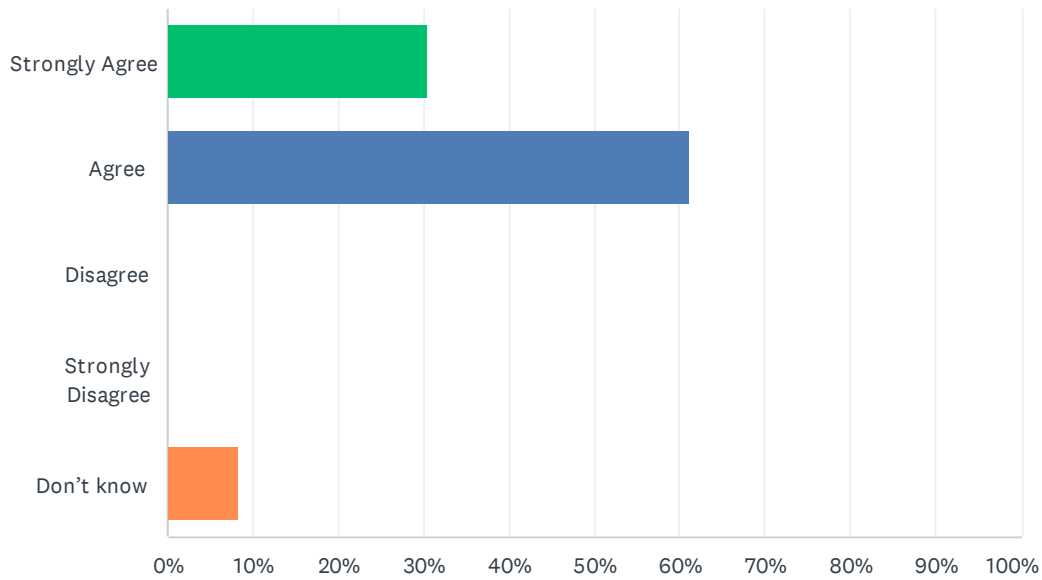
Answered: 36 Skipped: 50



ANSWER CHOICES	RESPONSES	
Strongly Agree	28%	10
Agree	64%	23
Disagree	0%	0
Strongly Disagree	0%	0
Don't know	8%	3
<b>TOTAL</b>		<b>36</b>

## Q42 Accuracy of technical and administrative assistance.

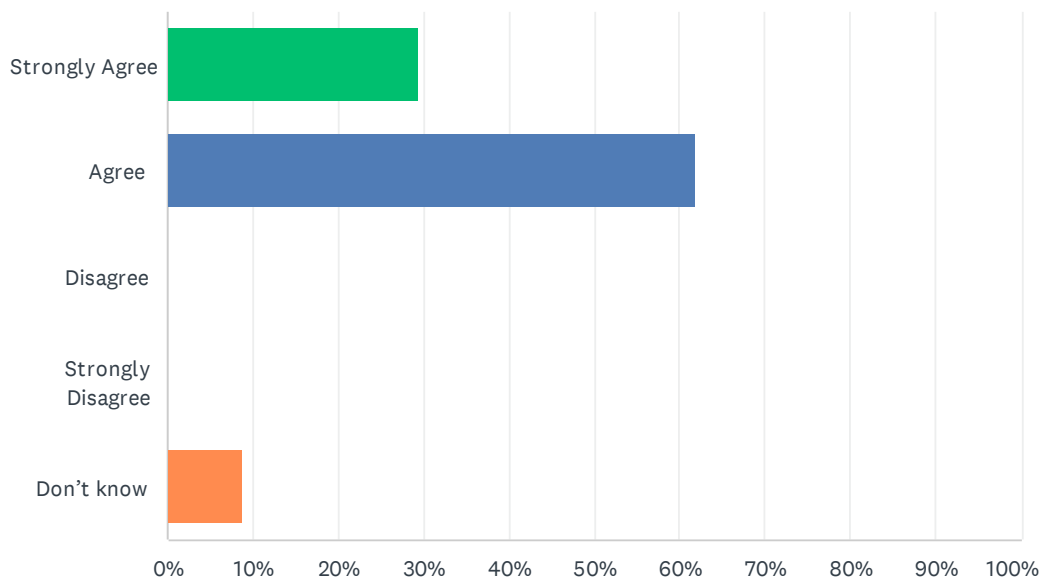
Answered: 36 Skipped: 50



ANSWER CHOICES	RESPONSES	
Strongly Agree	31%	11
Agree	61%	22
Disagree	0%	0
Strongly Disagree	0%	0
Don't know	8%	3
<b>TOTAL</b>		<b>36</b>

## Q43 Timeliness of technical and administrative assistance.

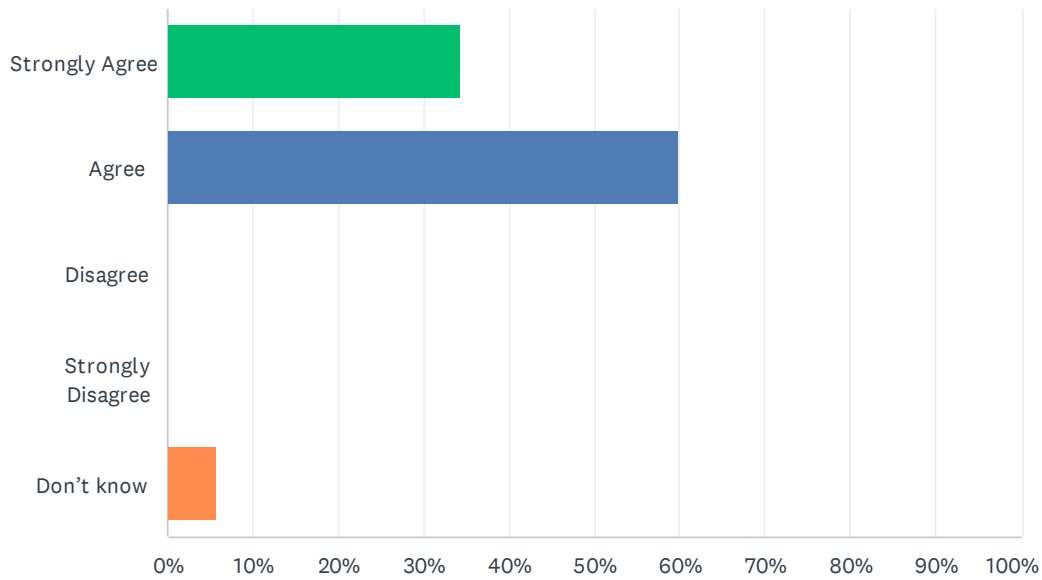
Answered: 34 Skipped: 52



ANSWER CHOICES	RESPONSES	
Strongly Agree	29%	10
Agree	62%	21
Disagree	0%	0
Strongly Disagree	0%	0
Don't know	9%	3
<b>TOTAL</b>		<b>34</b>

## Q44 Accuracy of technical and administrative assistance.

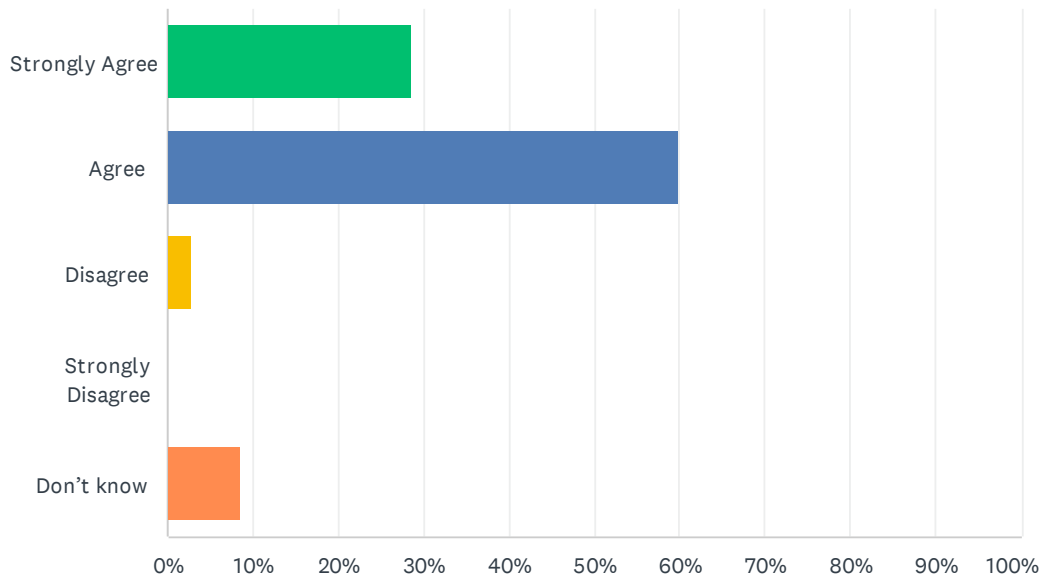
Answered: 35 Skipped: 51



ANSWER CHOICES	RESPONSES	
Strongly Agree	34%	12
Agree	60%	21
Disagree	0%	0
Strongly Disagree	0%	0
Don't know	6%	2
<b>TOTAL</b>		<b>35</b>

## Q45 Property Valuation-Clarity of technical and administrative assistance.

Answered: 35 Skipped: 51



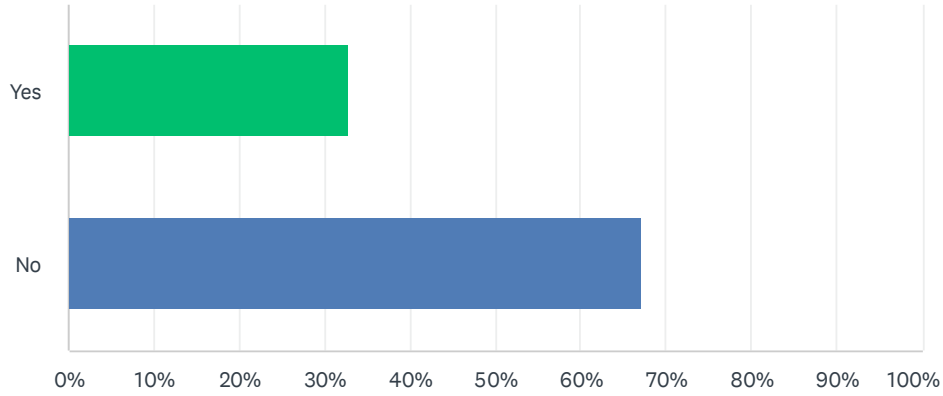
ANSWER CHOICES	RESPONSES	
Strongly Agree	29%	10
Agree	60%	21
Disagree	3%	1
Strongly Disagree	0%	0
Don't know	9%	3
<b>TOTAL</b>		<b>35</b>

**Q46 Please provide any comments or feedback in regards to the Ratio program:**

Answered: 4 Skipped: 82

### Q47 Do you work with the Utility Valuation Program or Valuation Advisory Program in your current role?

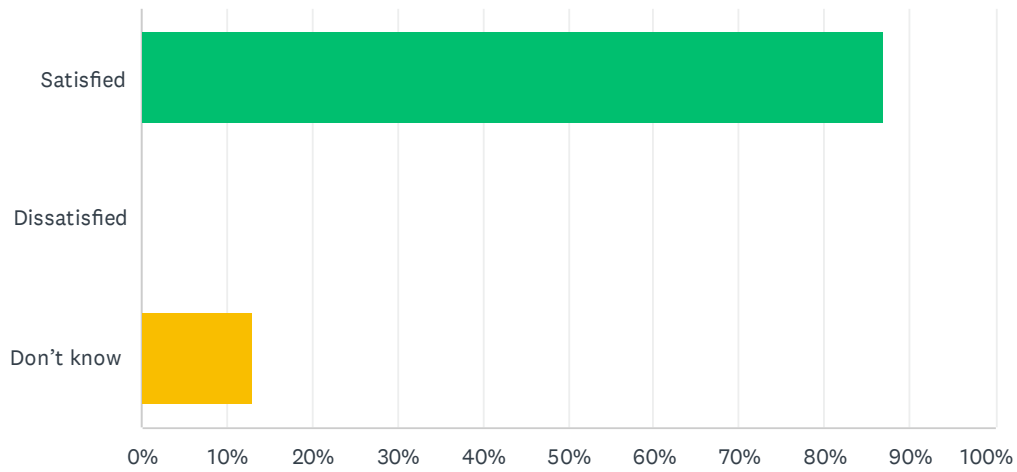
Answered: 70 Skipped: 16



ANSWER CHOICES	RESPONSES	
Yes	33%	23
No	67%	47
TOTAL		70

## Q48 Inter-county utility company assessments:

Answered: 23 Skipped: 63

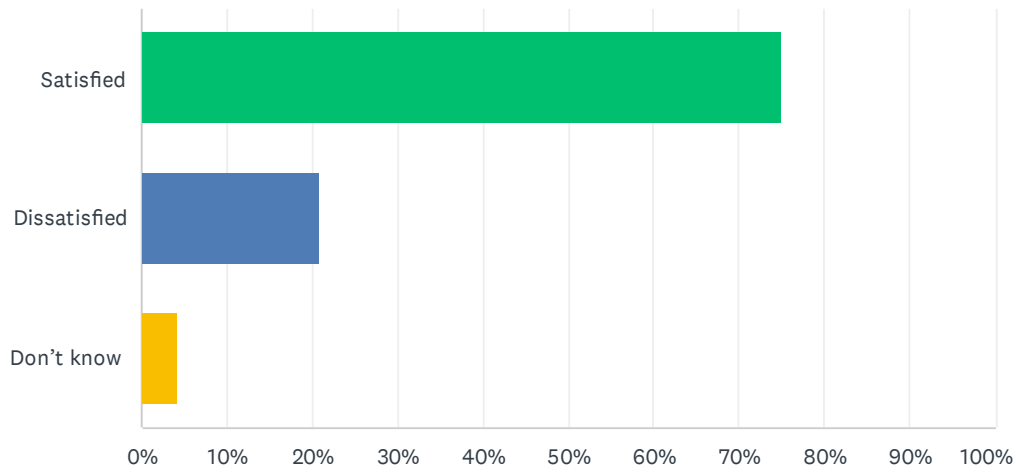


ANSWER CHOICES	RESPONSES	
Satisfied	87%	20
Dissatisfied	0%	0
Don't know	13%	3
<b>TOTAL</b>		<b>23</b>



### Q49 Timing of when I receive utility assessments:

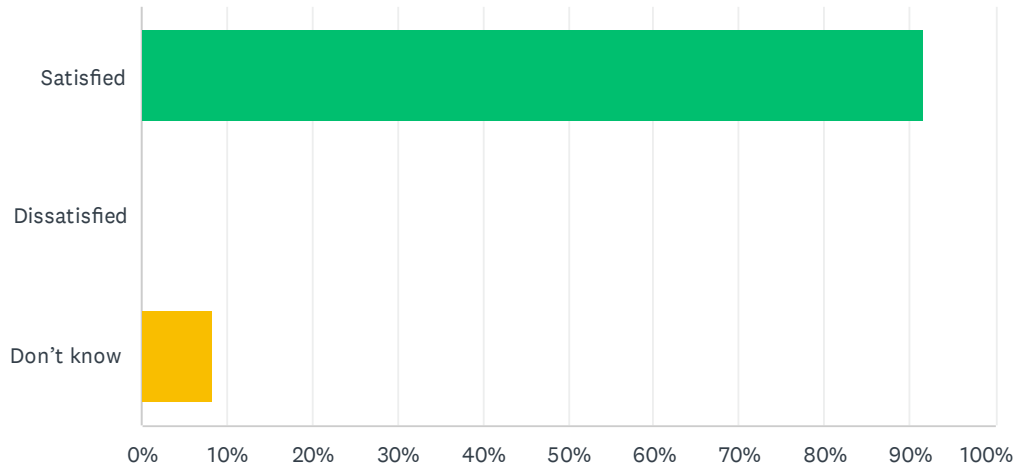
Answered: 24 Skipped: 62



ANSWER CHOICES	RESPONSES	
Satisfied	75%	18
Dissatisfied	21%	5
Don't know	4%	1
<b>TOTAL</b>		<b>24</b>

## Q50 Accuracy of the utility company apportionment:

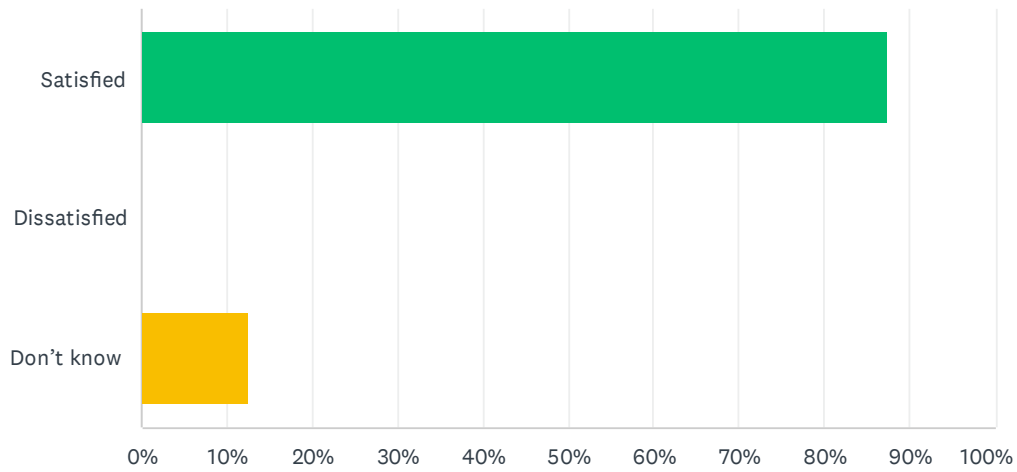
Answered: 24 Skipped: 62



ANSWER CHOICES	RESPONSES	
Satisfied	92%	22
Dissatisfied	0%	0
Don't know	8%	2
<b>TOTAL</b>		<b>24</b>

## Q51 Clarity of technical and administrative assistance:

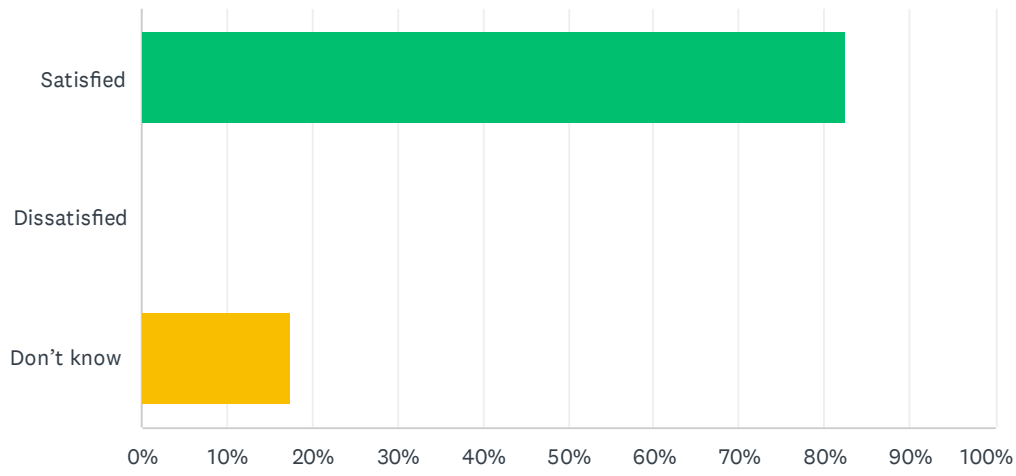
Answered: 24 Skipped: 62



ANSWER CHOICES	RESPONSES	
Satisfied	88%	21
Dissatisfied	0%	0
Don't know	13%	3
<b>TOTAL</b>		<b>24</b>

## Q52 Timeliness of technical and administrative assistance:

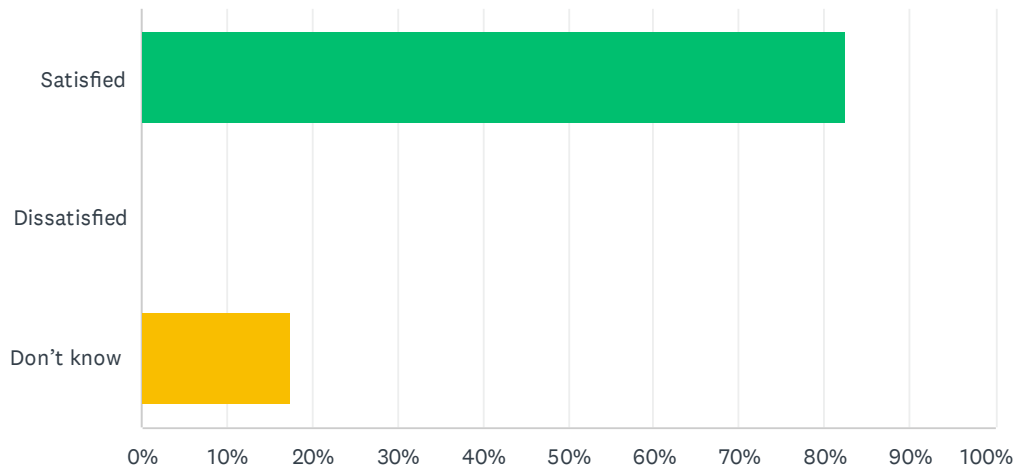
Answered: 23 Skipped: 63



ANSWER CHOICES	RESPONSES	
Satisfied	83%	19
Dissatisfied	0%	0
Don't know	17%	4
<b>TOTAL</b>		<b>23</b>

### Q53 Accuracy of technical and administrative assistance:

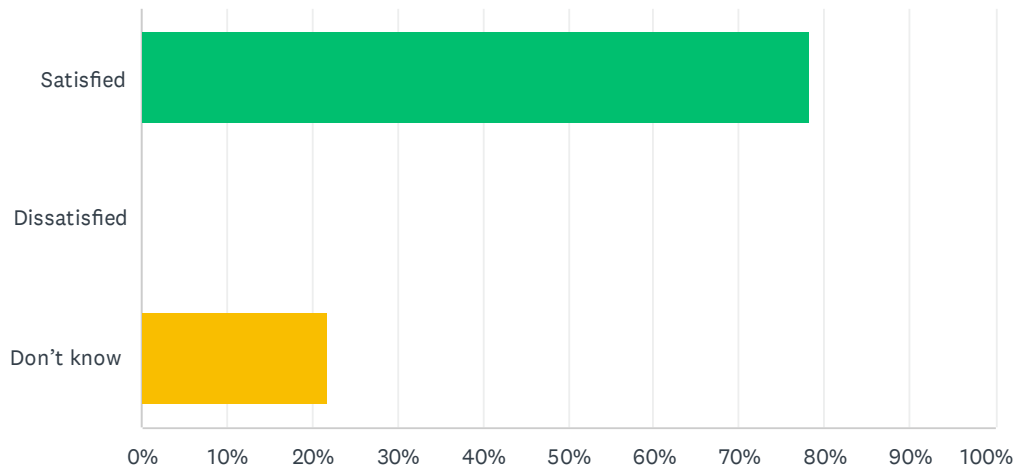
Answered: 23 Skipped: 63



ANSWER CHOICES	RESPONSES
Satisfied	83% 19
Dissatisfied	0% 0
Don't know	17% 4
<b>TOTAL</b>	<b>23</b>

## Q54 The ease of submitting GIS Tax Code Areas updates to DOR:

Answered: 23 Skipped: 63



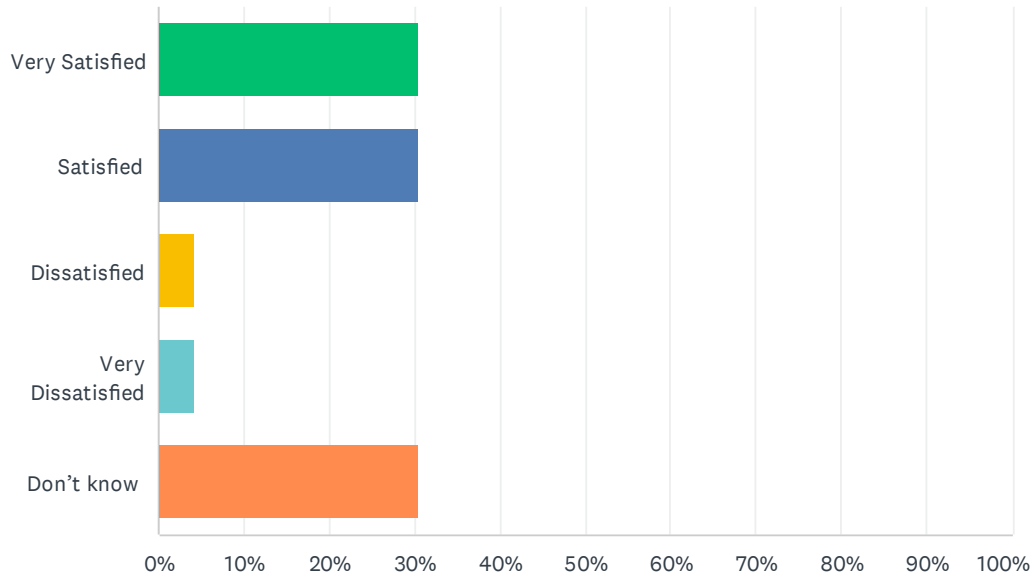
ANSWER CHOICES	RESPONSES
Satisfied	78% 18
Dissatisfied	0% 0
Don't know	22% 5
<b>TOTAL</b>	<b>23</b>

**Q55 Please provide any comments or feedback in regards to the Utility Valuation program:**

Answered: 5 Skipped: 81

## Q56 Quality of the advisory appraisal:

Answered: 23 Skipped: 63

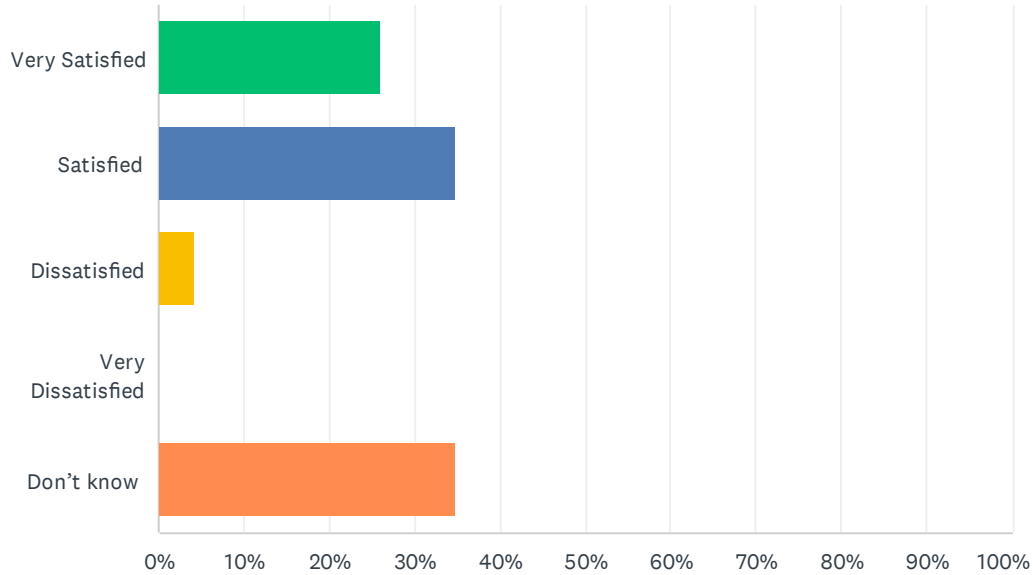


ANSWER CHOICES	RESPONSES	
Very Satisfied	30%	7
Satisfied	30%	7
Dissatisfied	4%	1
Very Dissatisfied	4%	1
Don't know	30%	7
<b>TOTAL</b>		<b>23</b>



## Q57 Consultation or advice received on complex appraisal from the Advisory Program:

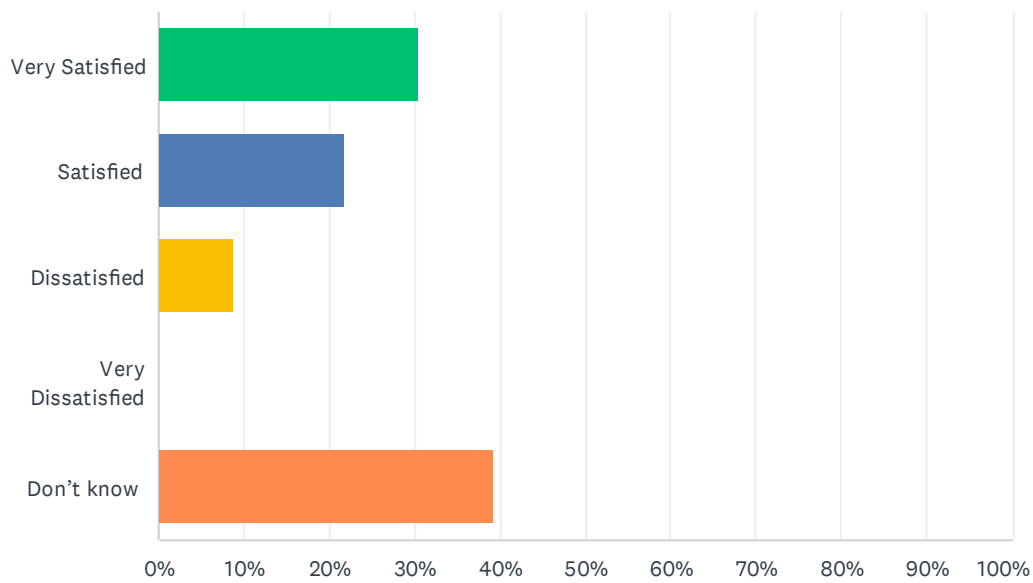
Answered: 23 Skipped: 63



ANSWER CHOICES	RESPONSES	
Very Satisfied	26%	6
Satisfied	35%	8
Dissatisfied	4%	1
Very Dissatisfied	0%	0
Don't know	35%	8
<b>TOTAL</b>		<b>23</b>

## Q58 Accuracy of technical and administrative assistance received:

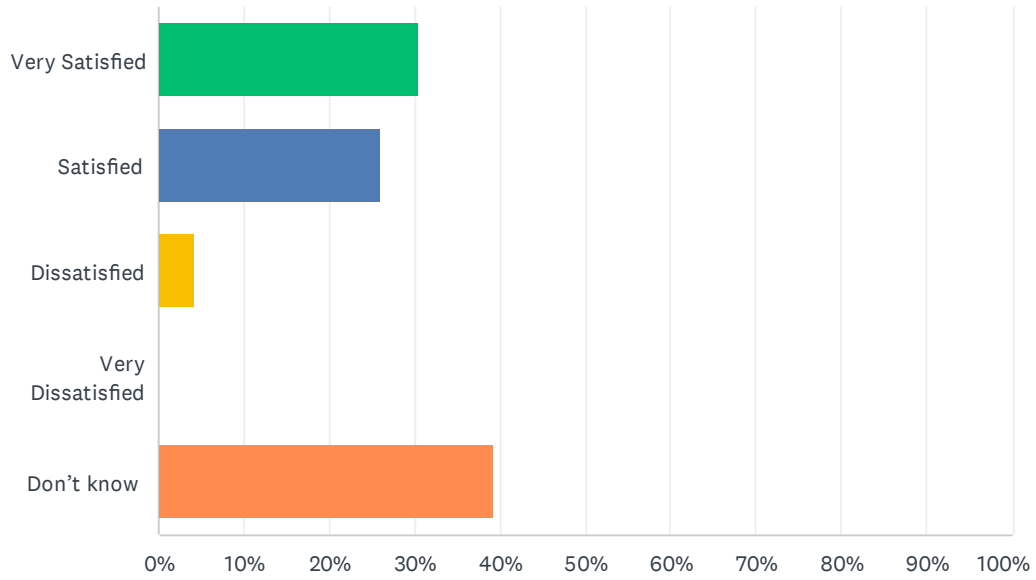
Answered: 23 Skipped: 63



ANSWER CHOICES	RESPONSES	
Very Satisfied	30%	7
Satisfied	22%	5
Dissatisfied	9%	2
Very Dissatisfied	0%	0
Don't know	39%	9
<b>TOTAL</b>		<b>23</b>

## Q59 Clarity of technical and administrative assistance:

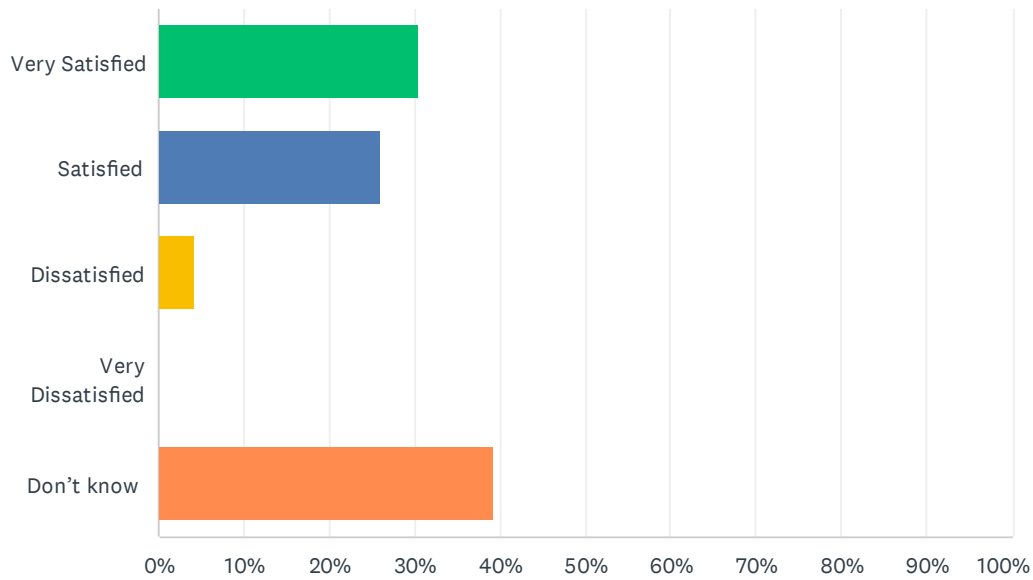
Answered: 23 Skipped: 63



ANSWER CHOICES	RESPONSES	
Very Satisfied	30%	7
Satisfied	26%	6
Dissatisfied	4%	1
Very Dissatisfied	0%	0
Don't know	39%	9
<b>TOTAL</b>		<b>23</b>

## Q60 Timeliness of technical and administrative assistance:

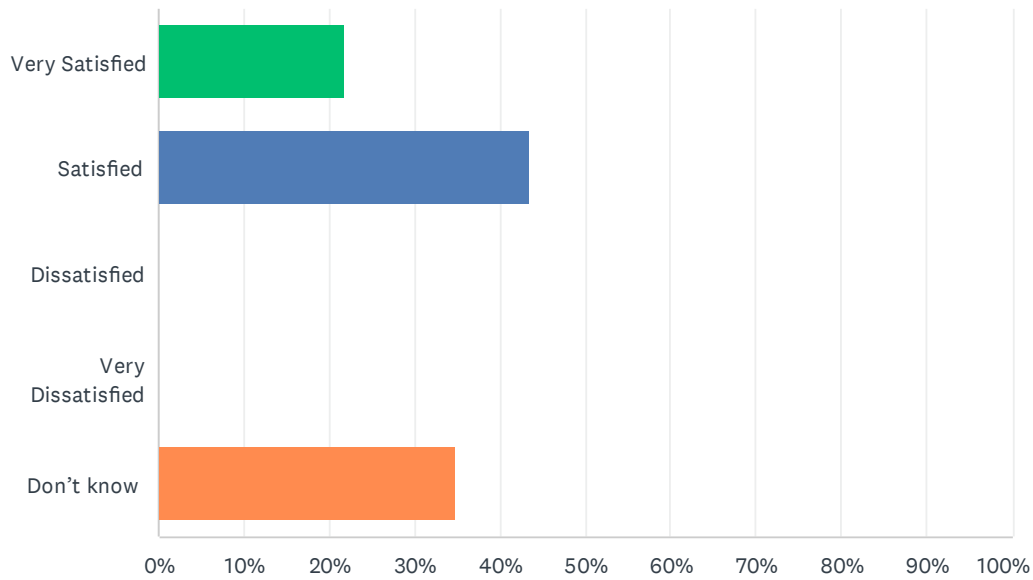
Answered: 23 Skipped: 63



ANSWER CHOICES	RESPONSES	
Very Satisfied	30%	7
Satisfied	26%	6
Dissatisfied	4%	1
Very Dissatisfied	0%	0
Don't know	39%	9
<b>TOTAL</b>		<b>23</b>

## Q61 The Department’s “Industrial Valuation Guidelines and Schedules:

Answered: 23 Skipped: 63



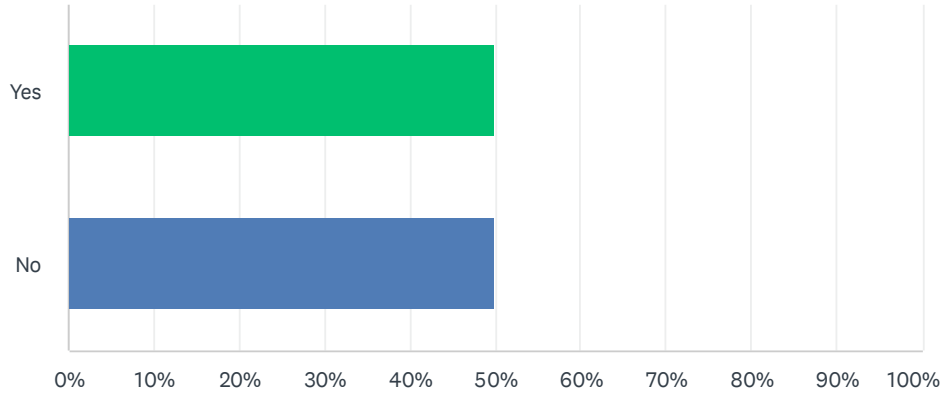
ANSWER CHOICES	RESPONSES	
Very Satisfied	22%	5
Satisfied	43%	10
Dissatisfied	0%	0
Very Dissatisfied	0%	0
Don't know	35%	8
<b>TOTAL</b>		<b>23</b>

**Q62 Please provide any comments or feedback in regards to the Valuation Advisory program:**

Answered: 5 Skipped: 81

### Q63 Do you work with the Exemptions and Deferrals Program in your current role?

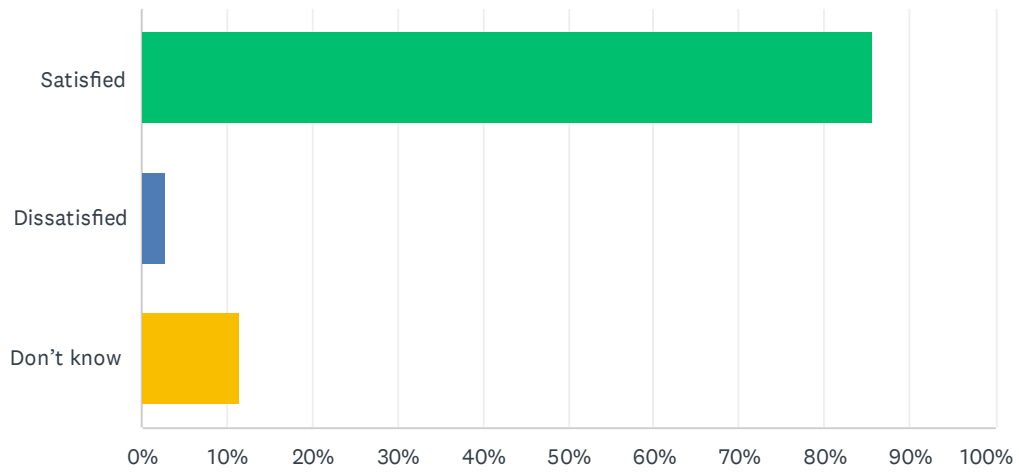
Answered: 70 Skipped: 16



ANSWER CHOICES	RESPONSES	
Yes	50%	35
No	50%	35
TOTAL		70

## Q64 Timeliness of technical and administrative assistance:

Answered: 35 Skipped: 51

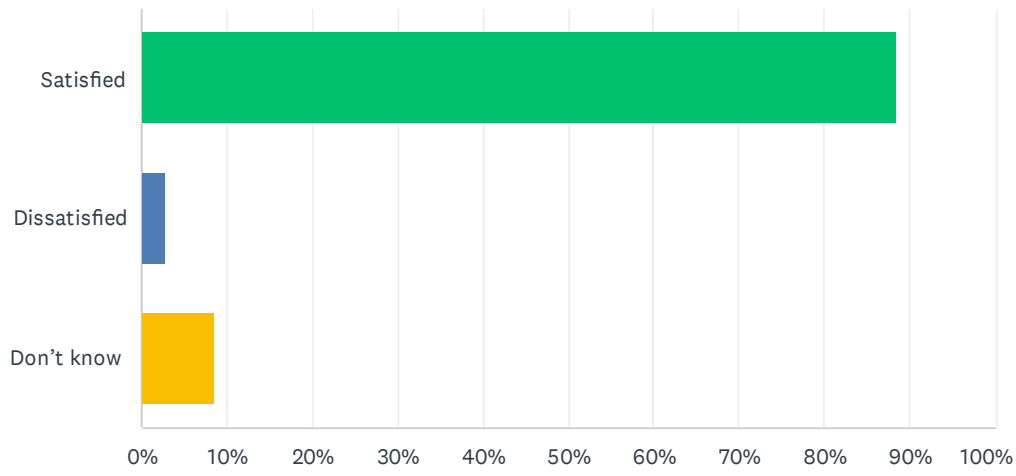


ANSWER CHOICES	RESPONSES	
Satisfied	86%	30
Dissatisfied	3%	1
Don't know	11%	4
<b>TOTAL</b>		<b>35</b>



## Q65 Accuracy of technical and administrative assistance:

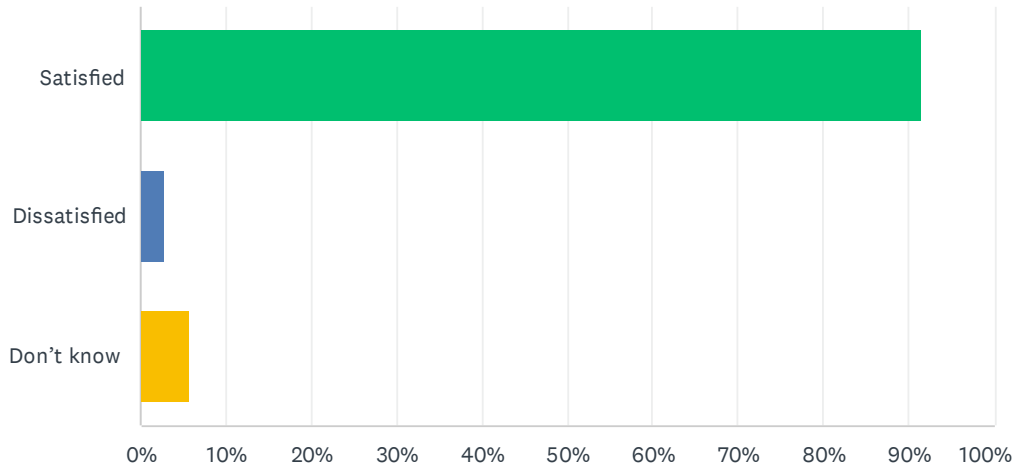
Answered: 35 Skipped: 51



ANSWER CHOICES	RESPONSES	
Satisfied	89%	31
Dissatisfied	3%	1
Don't know	9%	3
<b>TOTAL</b>		<b>35</b>

## Q66 Clarity of technical and administrative assistance:

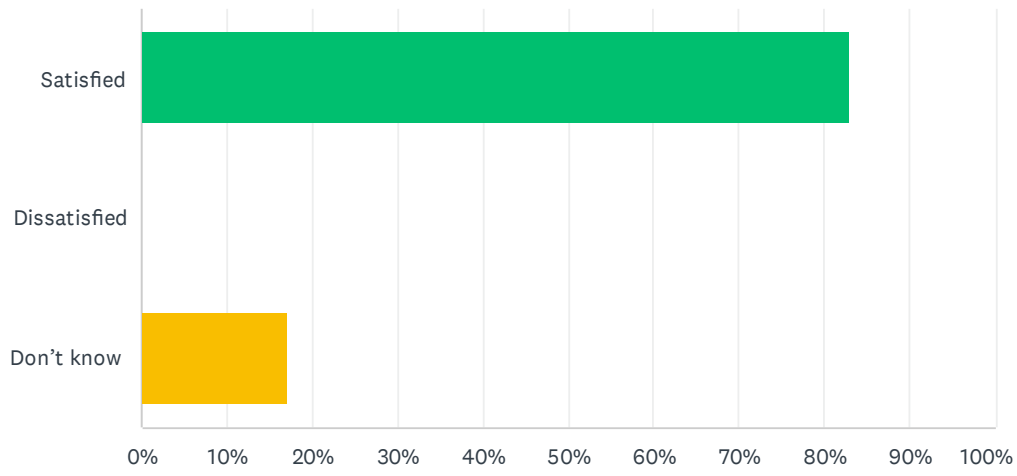
Answered: 35 Skipped: 51



ANSWER CHOICES	RESPONSES	
Satisfied	91%	32
Dissatisfied	3%	1
Don't know	6%	2
<b>TOTAL</b>		<b>35</b>

## Q67 Timeliness of technical and administrative assistance:

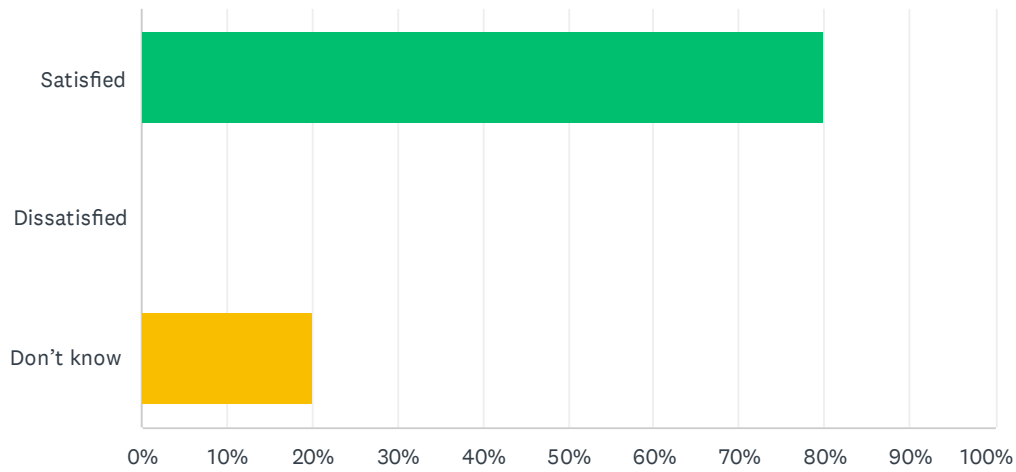
Answered: 35 Skipped: 51



ANSWER CHOICES	RESPONSES	
Satisfied	83%	29
Dissatisfied	0%	0
Don't know	17%	6
<b>TOTAL</b>		<b>35</b>

## Q68 Accuracy of technical and administrative assistance:

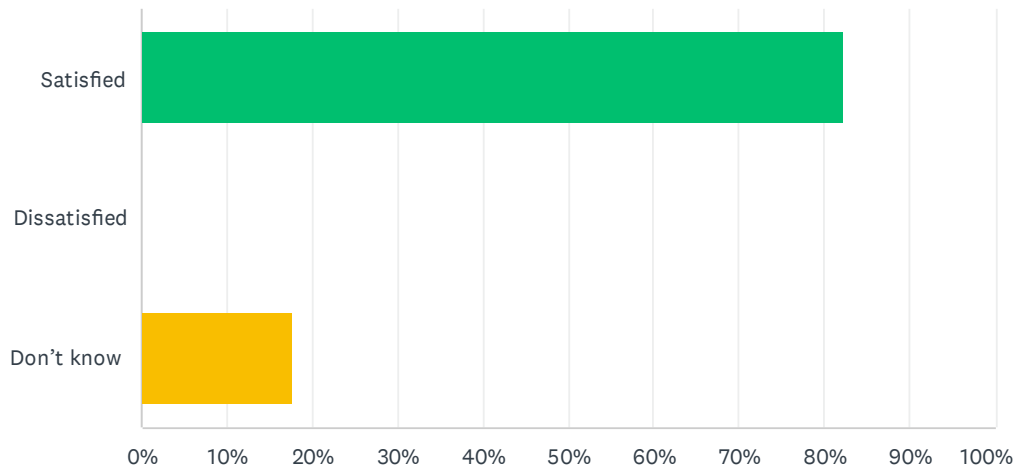
Answered: 35 Skipped: 51



ANSWER CHOICES	RESPONSES	
Satisfied	80%	28
Dissatisfied	0%	0
Don't know	20%	7
<b>TOTAL</b>		<b>35</b>

## Q69 Clarity of technical and administrative assistance:

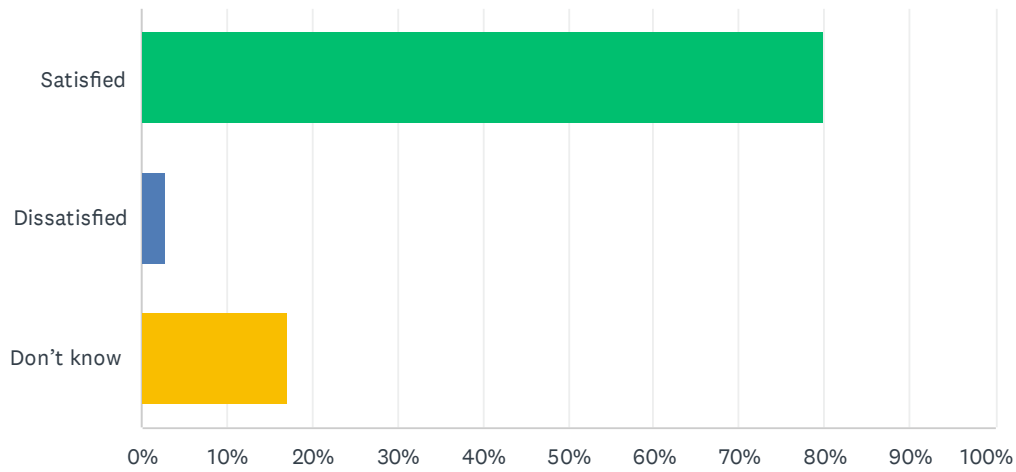
Answered: 34 Skipped: 52



ANSWER CHOICES	RESPONSES	
Satisfied	82%	28
Dissatisfied	0%	0
Don't know	18%	6
<b>TOTAL</b>		<b>34</b>

## Q70 Clarity of nonprofit exemption determinations:

Answered: 35 Skipped: 51



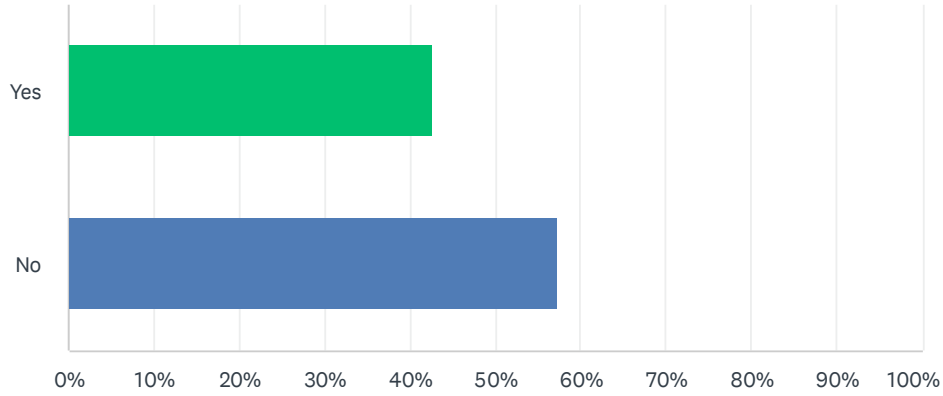
ANSWER CHOICES	RESPONSES	
Satisfied	80%	28
Dissatisfied	3%	1
Don't know	17%	6
<b>TOTAL</b>		<b>35</b>

**Q71 Please provide any comments or feedback in regards to the Exemptions & Deferrals program:**

Answered: 3 Skipped: 83

## Q72 Do any functions of your current role concern the State Levy (calculations, administration, etc.)?

Answered: 68 Skipped: 18

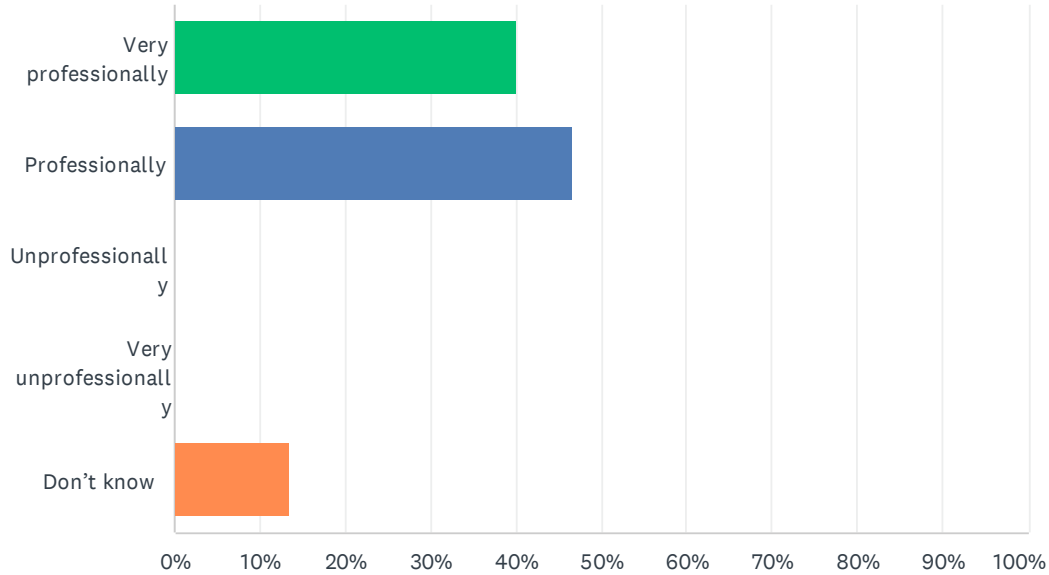


ANSWER CHOICES	RESPONSES	
Yes	43%	29
No	57%	39
TOTAL		68



### Q73 In general, have your interactions with the Research Division in relation to the state levy calculation been handled professionally?

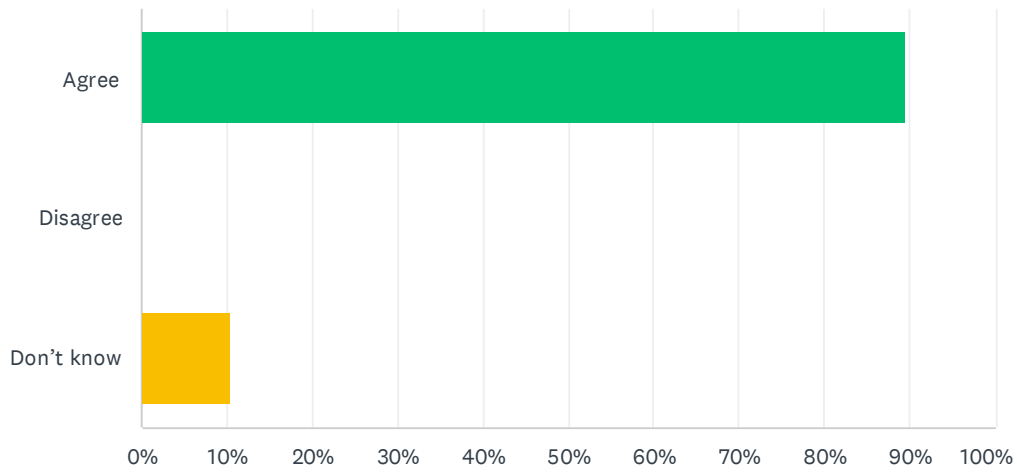
Answered: 30 Skipped: 56



ANSWER CHOICES	RESPONSES	
Very professionally	40%	12
Professionally	47%	14
Unprofessionally	0%	0
Very unprofessionally	0%	0
Don't know	13%	4
<b>TOTAL</b>		<b>30</b>

## Q74 Communicate information clearly:

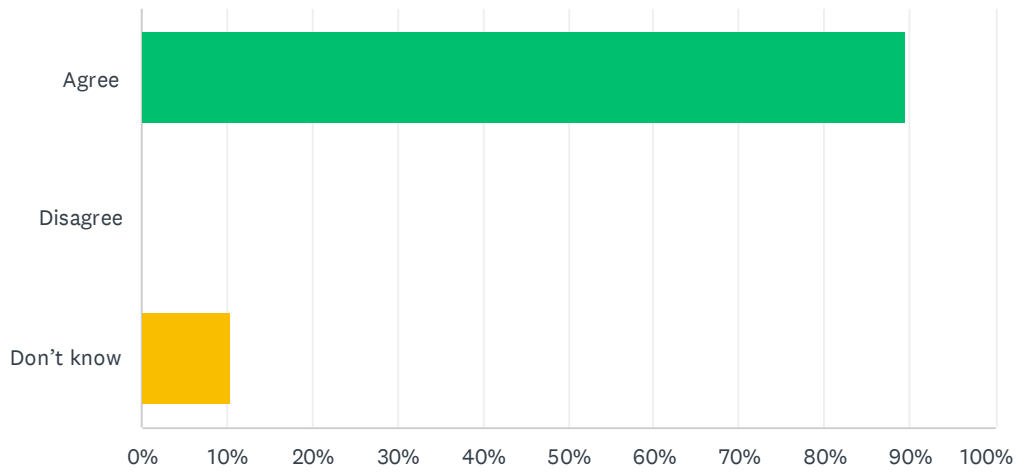
Answered: 29 Skipped: 57



ANSWER CHOICES	RESPONSES	
Agree	90%	26
Disagree	0%	0
Don't know	10%	3
<b>TOTAL</b>		<b>29</b>

## Q75 Work with you to find innovative ways to solve problems:

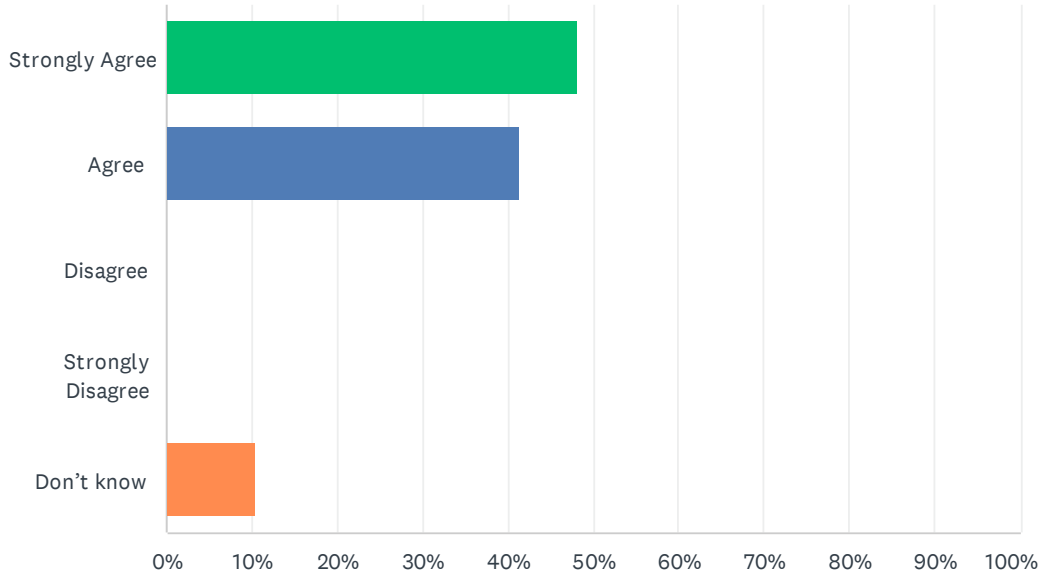
Answered: 29 Skipped: 57



ANSWER CHOICES	RESPONSES	
Agree	90%	26
Disagree	0%	0
Don't know	10%	3
<b>TOTAL</b>		<b>29</b>

## Q76 I can access the Research Division staff regarding questions on the State Levy calculation when I need them:

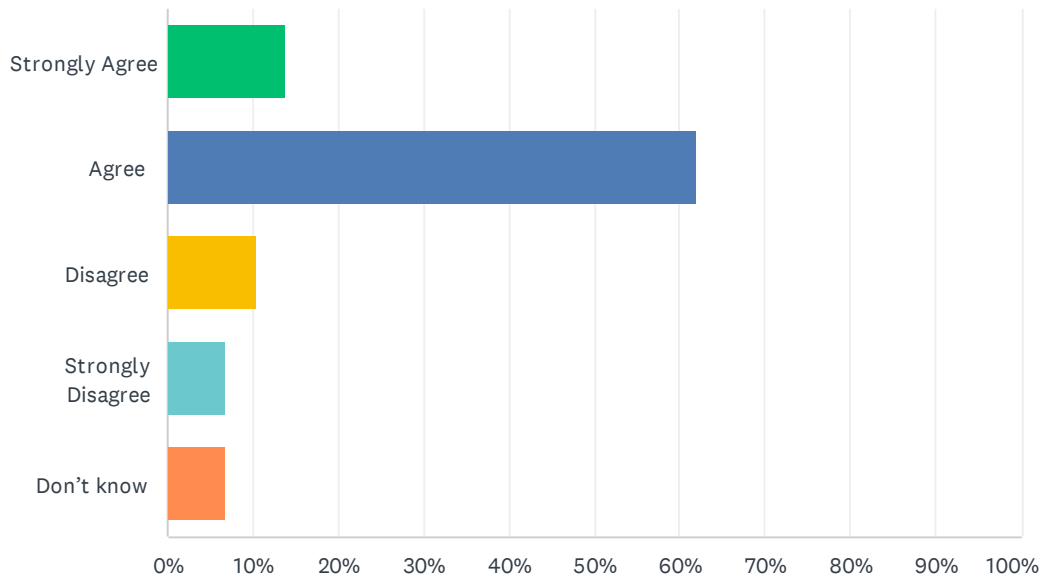
Answered: 29 Skipped: 57



ANSWER CHOICES	RESPONSES	
Strongly Agree	48%	14
Agree	41%	12
Disagree	0%	0
Strongly Disagree	0%	0
Don't know	10%	3
<b>TOTAL</b>		<b>29</b>

## Q77 “The Abstract of Assessed Values” report is understandable:

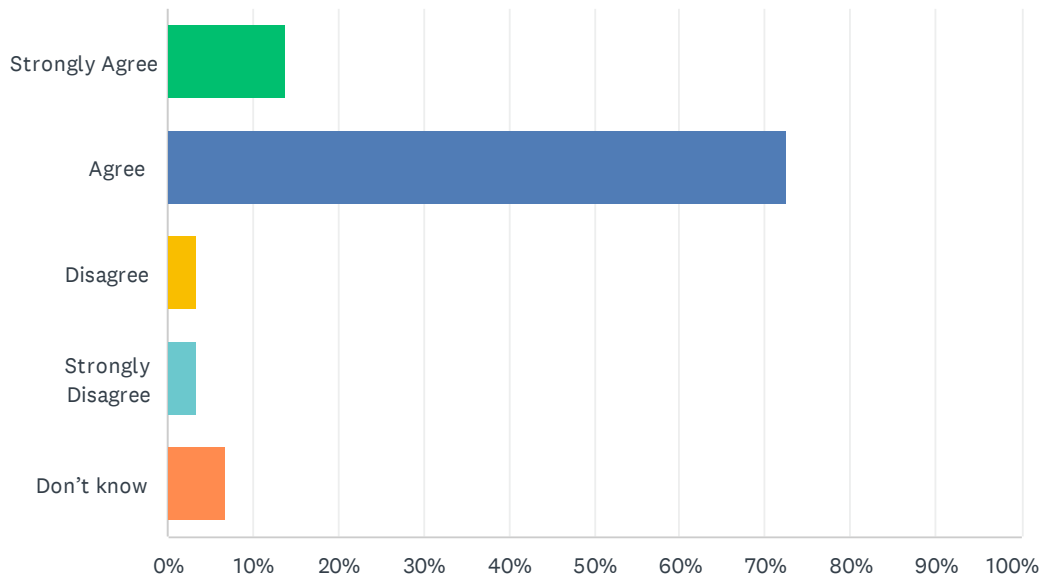
Answered: 29 Skipped: 57



ANSWER CHOICES	RESPONSES	
Strongly Agree	14%	4
Agree	62%	18
Disagree	10%	3
Strongly Disagree	7%	2
Don't know	7%	2
<b>TOTAL</b>		<b>29</b>

## Q78 The instructions to the Abstract Report are clear:

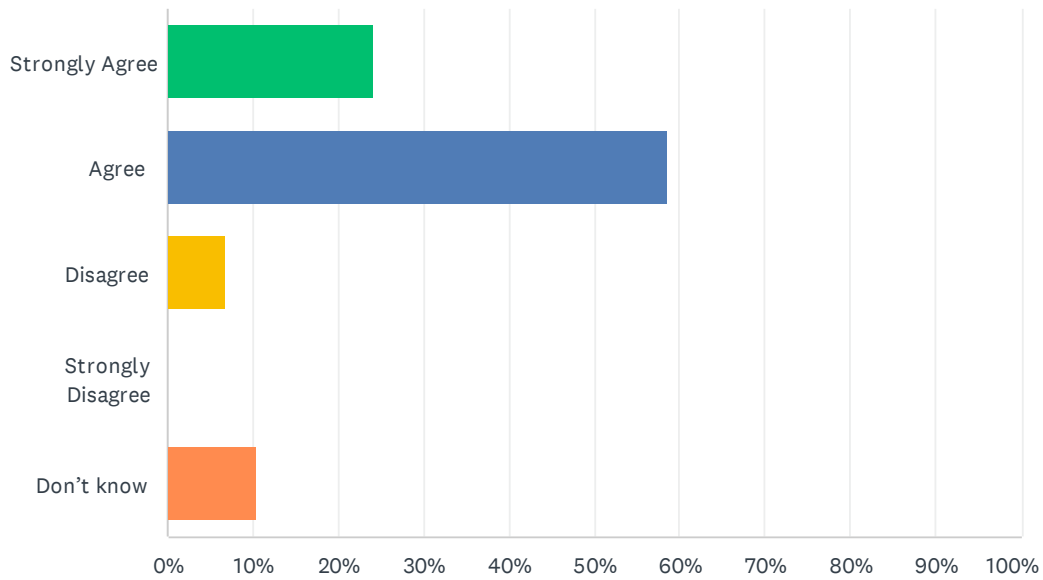
Answered: 29 Skipped: 57



ANSWER CHOICES	RESPONSES	
Strongly Agree	14%	4
Agree	72%	21
Disagree	3%	1
Strongly Disagree	3%	1
Don't know	7%	2
<b>TOTAL</b>		<b>29</b>

### Q79 I understand how the State Levy is calculated:

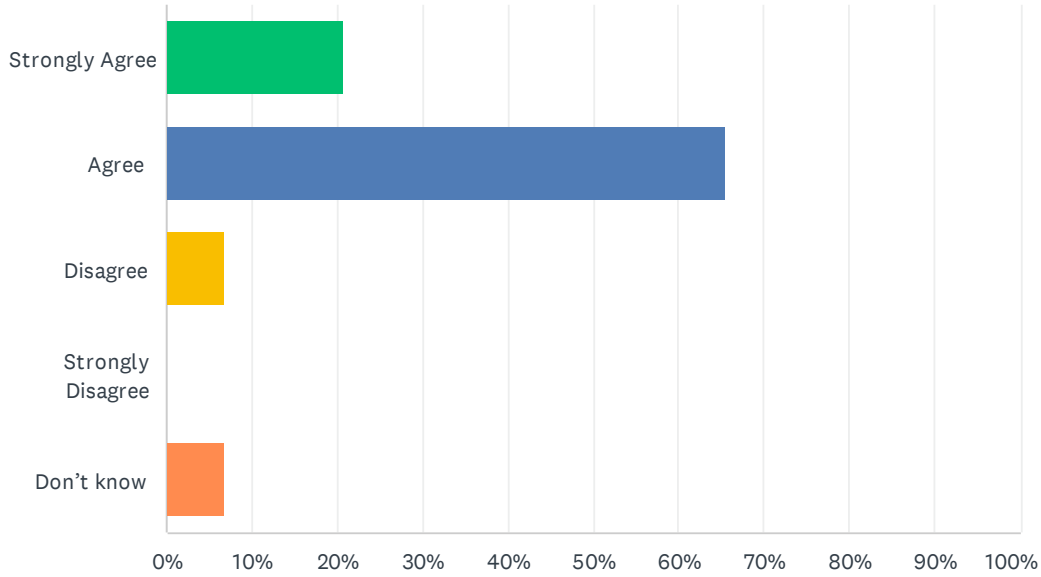
Answered: 29 Skipped: 57



ANSWER CHOICES	RESPONSES	
Strongly Agree	24%	7
Agree	59%	17
Disagree	7%	2
Strongly Disagree	0%	0
Don't know	10%	3
<b>TOTAL</b>		<b>29</b>

## Q80 The Research Division sent out the most recent certified State Levy amount in a timely manner:

Answered: 29 Skipped: 57

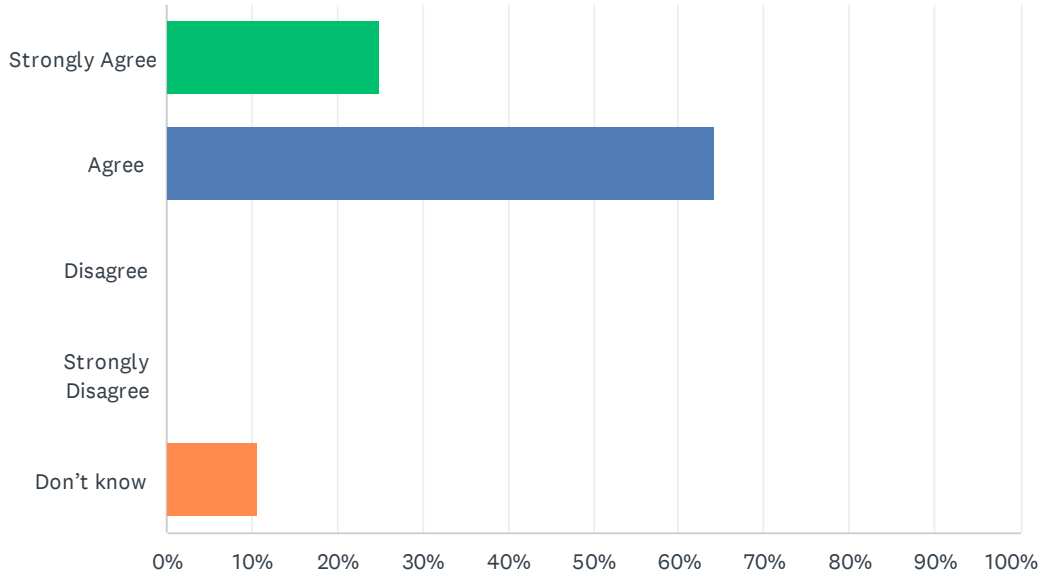


ANSWER CHOICES	RESPONSES	
Strongly Agree	21%	6
Agree	66%	19
Disagree	7%	2
Strongly Disagree	0%	0
Don't know	7%	2
<b>TOTAL</b>		<b>29</b>



### Q81 The Research Division calculated the most recent certified State Levy amount accurately:

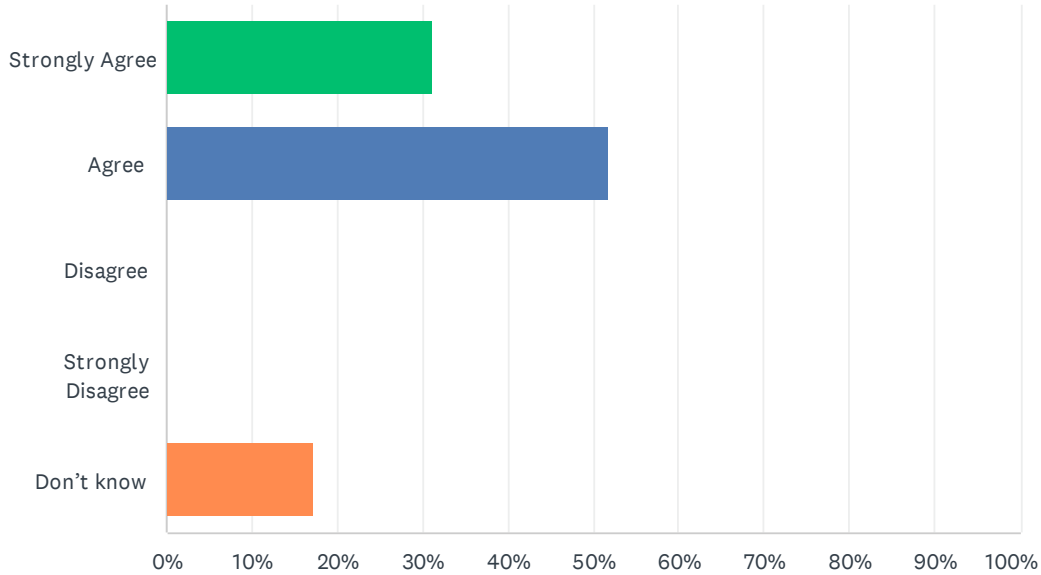
Answered: 28 Skipped: 58



ANSWER CHOICES	RESPONSES	
Strongly Agree	25%	7
Agree	64%	18
Disagree	0%	0
Strongly Disagree	0%	0
Don't know	11%	3
<b>TOTAL</b>		<b>28</b>

## Q82 Questions about my certified State Levy amount are answered in a timely manner:

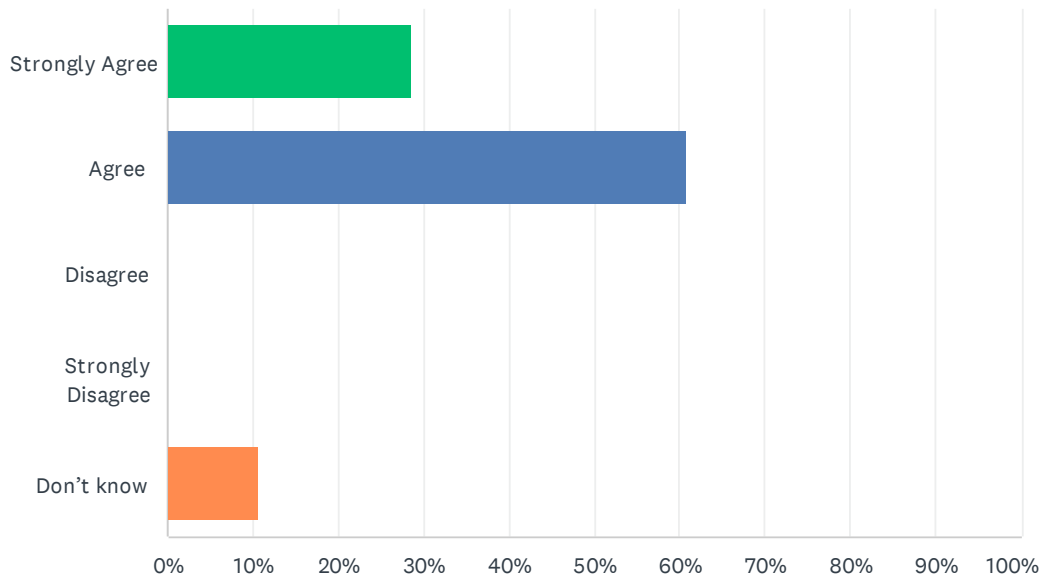
Answered: 29 Skipped: 57



ANSWER CHOICES	RESPONSES	
Strongly Agree	31%	9
Agree	52%	15
Disagree	0%	0
Strongly Disagree	0%	0
Don't know	17%	5
<b>TOTAL</b>		<b>29</b>

### Q83 I understand what's to be included in the "Final Values Report":

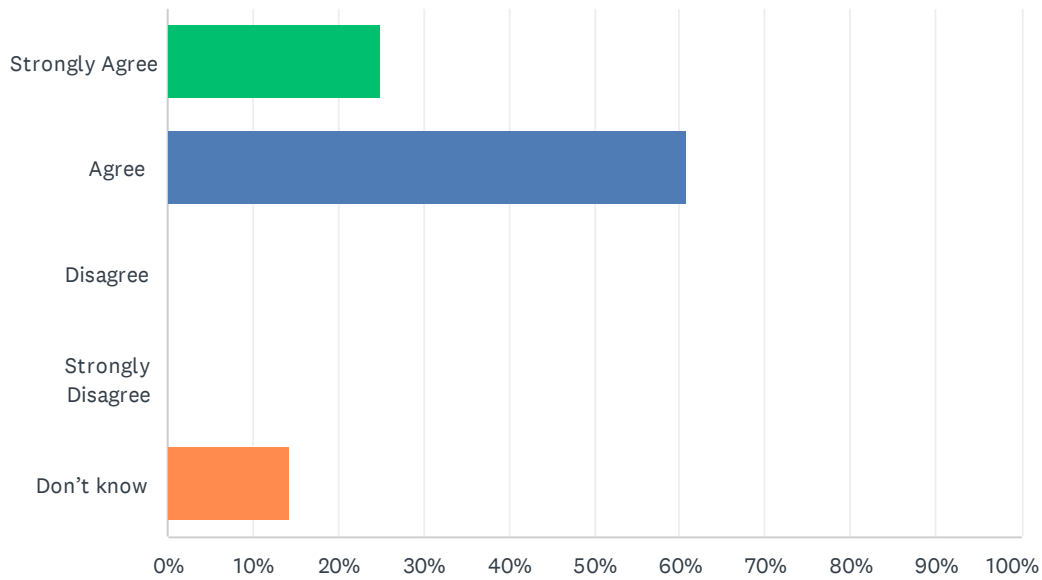
Answered: 28 Skipped: 58



ANSWER CHOICES	RESPONSES	
Strongly Agree	29%	8
Agree	61%	17
Disagree	0%	0
Strongly Disagree	0%	0
Don't know	11%	3
<b>TOTAL</b>		<b>28</b>

### Q84 I understand the purpose for which the “Final Values Report” is used:

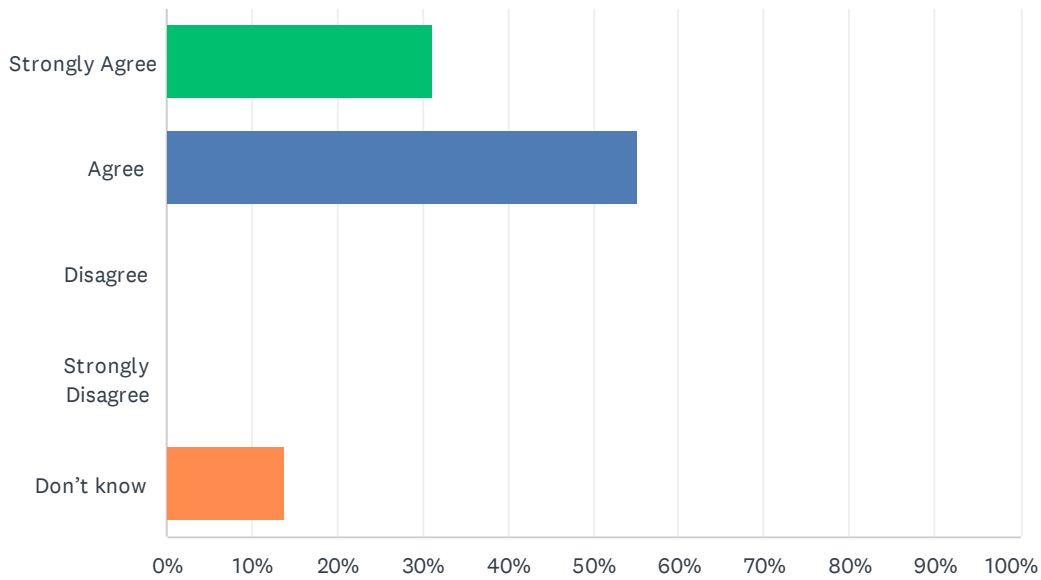
Answered: 28 Skipped: 58



ANSWER CHOICES	RESPONSES	
Strongly Agree	25%	7
Agree	61%	17
Disagree	0%	0
Strongly Disagree	0%	0
Don't know	14%	4
<b>TOTAL</b>		<b>28</b>

### Q85 Being able to review the State Levy before certification is helpful:

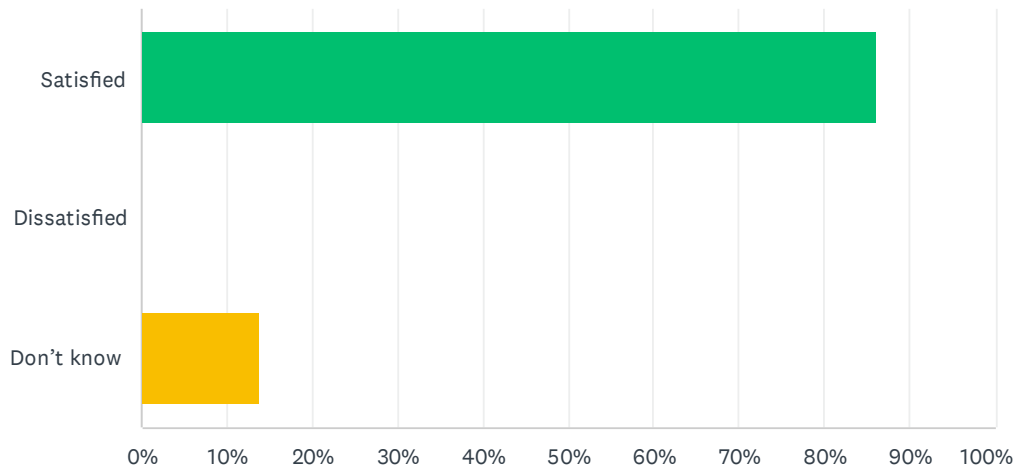
Answered: 29 Skipped: 57



ANSWER CHOICES	RESPONSES	
Strongly Agree	31%	9
Agree	55%	16
Disagree	0%	0
Strongly Disagree	0%	0
Don't know	14%	4
<b>TOTAL</b>		<b>29</b>

## Q86 Timeliness of technical and administrative assistance:

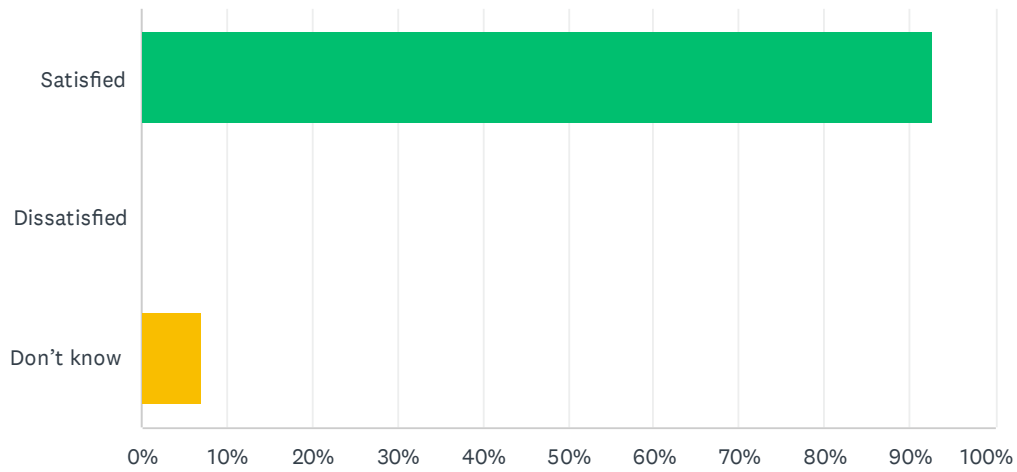
Answered: 29 Skipped: 57



ANSWER CHOICES	RESPONSES	
Satisfied	86%	25
Dissatisfied	0%	0
Don't know	14%	4
<b>TOTAL</b>		<b>29</b>

### Q87 Accuracy of technical and administrative assistance:

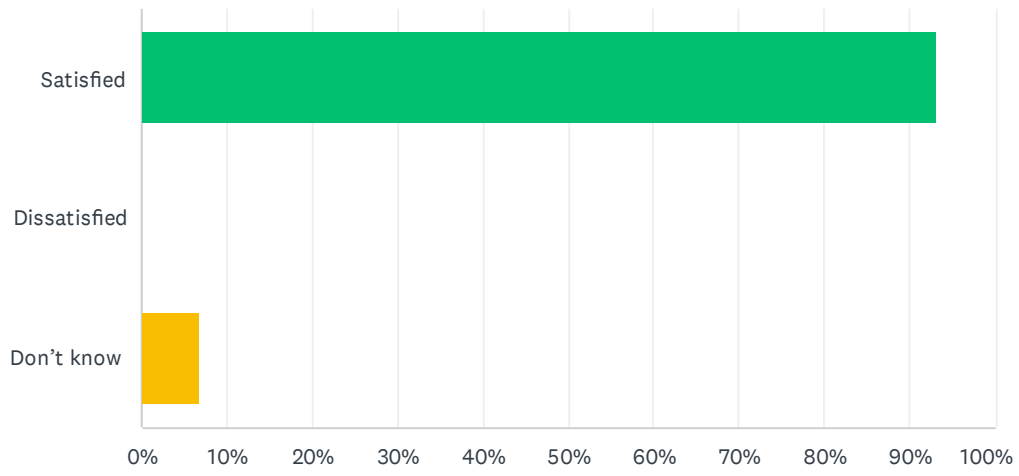
Answered: 28 Skipped: 58



ANSWER CHOICES	RESPONSES	
Satisfied	93%	26
Dissatisfied	0%	0
Don't know	7%	2
<b>TOTAL</b>		<b>28</b>

## Q88 Clarity of technical and administrative assistance:

Answered: 29 Skipped: 57



ANSWER CHOICES	RESPONSES	
Satisfied	93%	27
Dissatisfied	0%	0
Don't know	7%	2
<b>TOTAL</b>		<b>29</b>

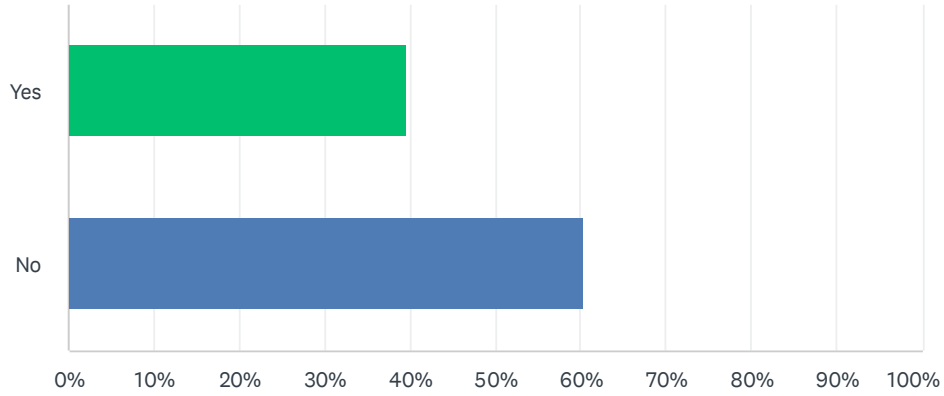


**Q89 Please provide any comments or feedback in regards to the State Levy program:**

Answered: 4 Skipped: 82

## Q90 Do you participate in the County Review Program in your current role?

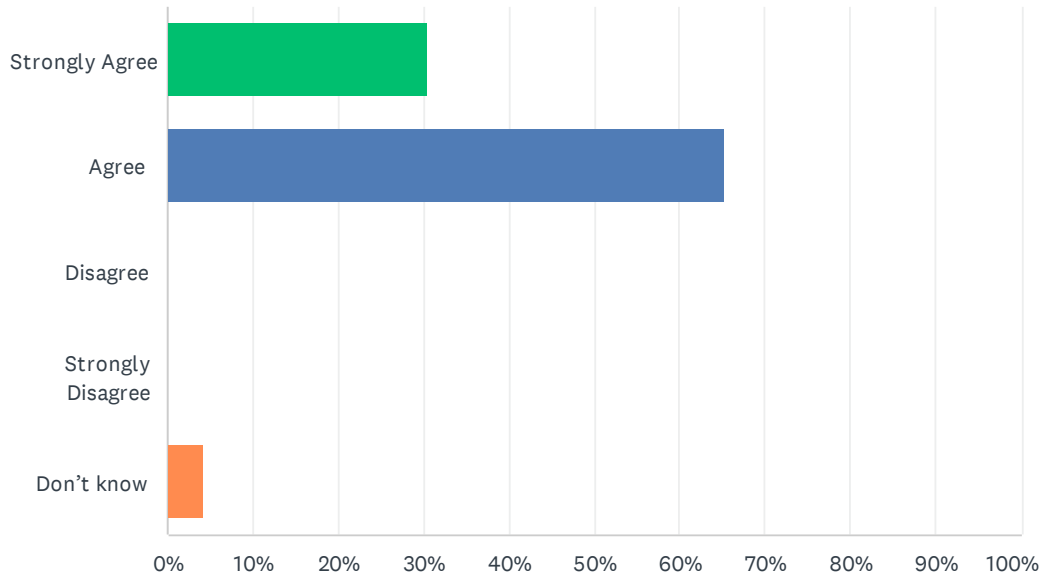
Answered: 68 Skipped: 18



ANSWER CHOICES	RESPONSES	
Yes	40%	27
No	60%	41
TOTAL		68

## Q91 I understand the County Review Program and process:

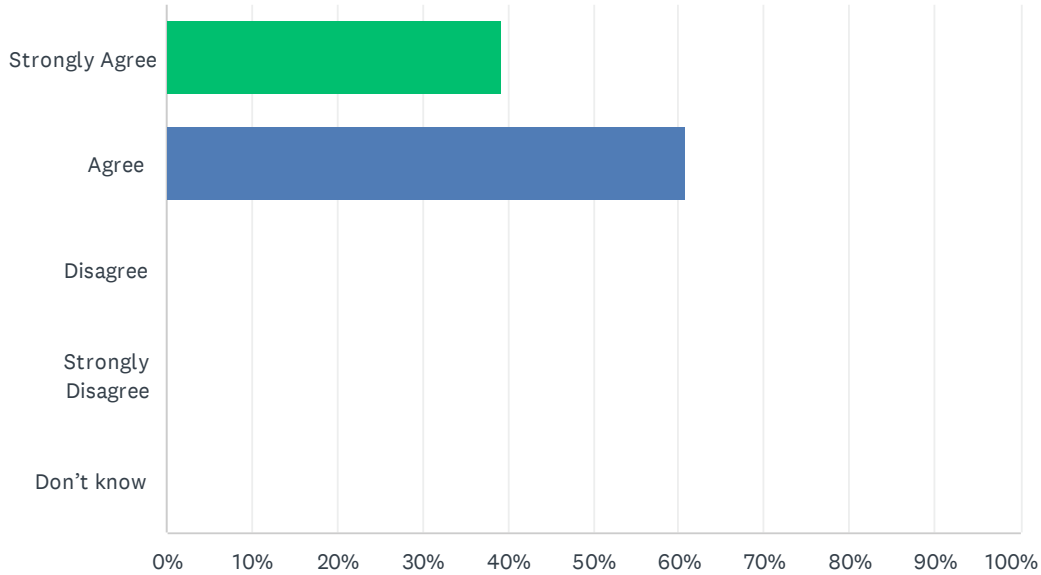
Answered: 23 Skipped: 63



ANSWER CHOICES	RESPONSES	
Strongly Agree	30%	7
Agree	65%	15
Disagree	0%	0
Strongly Disagree	0%	0
Don't know	4%	1
<b>TOTAL</b>		<b>23</b>

## Q92 The feedback I received from the Department of Revenue’s “County Review Report” has been helpful:

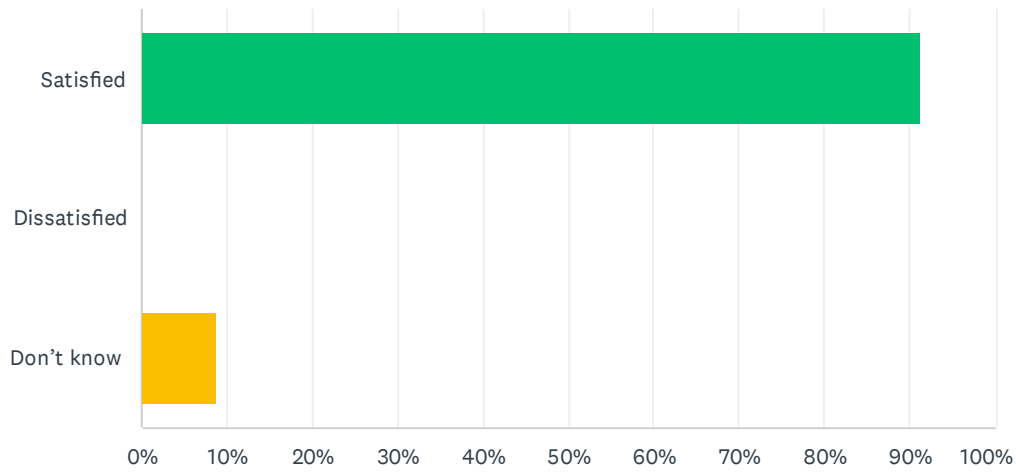
Answered: 23 Skipped: 63



ANSWER CHOICES	RESPONSES	
Strongly Agree	39%	9
Agree	61%	14
Disagree	0%	0
Strongly Disagree	0%	0
Don't know	0%	0
<b>TOTAL</b>		<b>23</b>

### Q93 Clarity of technical and administrative assistance:

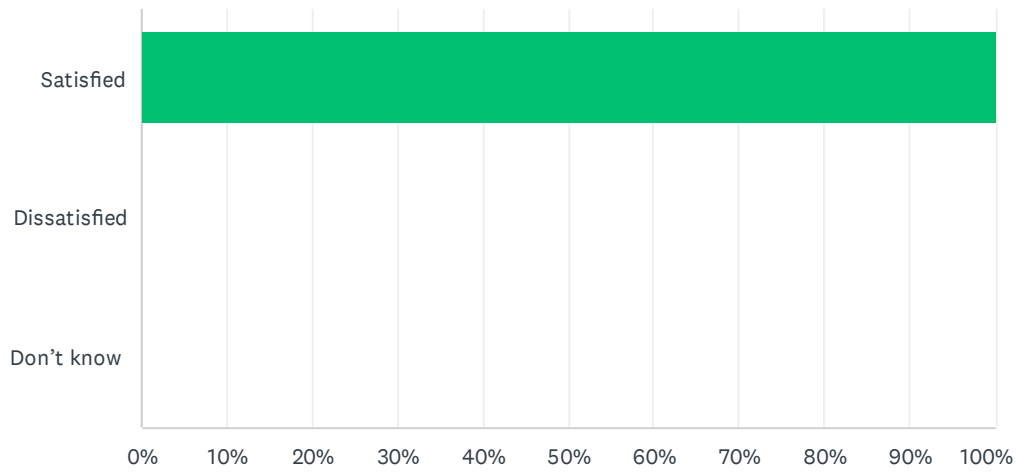
Answered: 23 Skipped: 63



ANSWER CHOICES	RESPONSES	
Satisfied	91%	21
Dissatisfied	0%	0
Don't know	9%	2
<b>TOTAL</b>		<b>23</b>

### Q94 Timeliness of technical and administrative assistance:

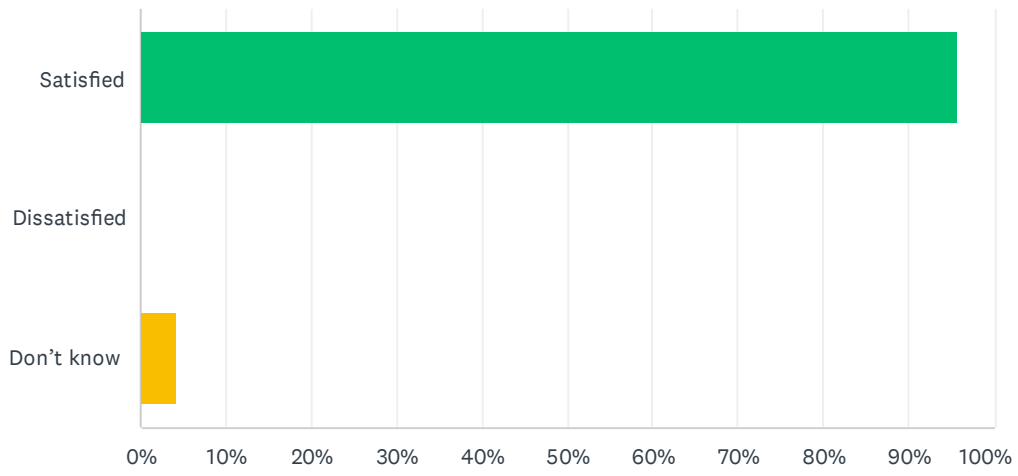
Answered: 23 Skipped: 63



ANSWER CHOICES	RESPONSES	
Satisfied	100%	23
Dissatisfied	0%	0
Don't know	0%	0
<b>TOTAL</b>		<b>23</b>

### Q95 Accuracy of technical and administrative process:

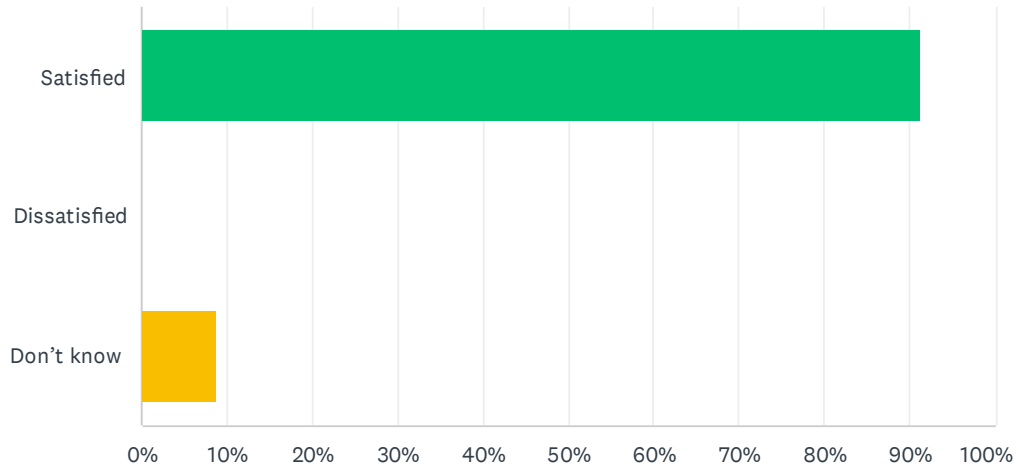
Answered: 23 Skipped: 63



ANSWER CHOICES	RESPONSES	
Satisfied	96%	22
Dissatisfied	0%	0
Don't know	4%	1
<b>TOTAL</b>		<b>23</b>

## Q96 Scope of the county review process :

Answered: 23 Skipped: 63

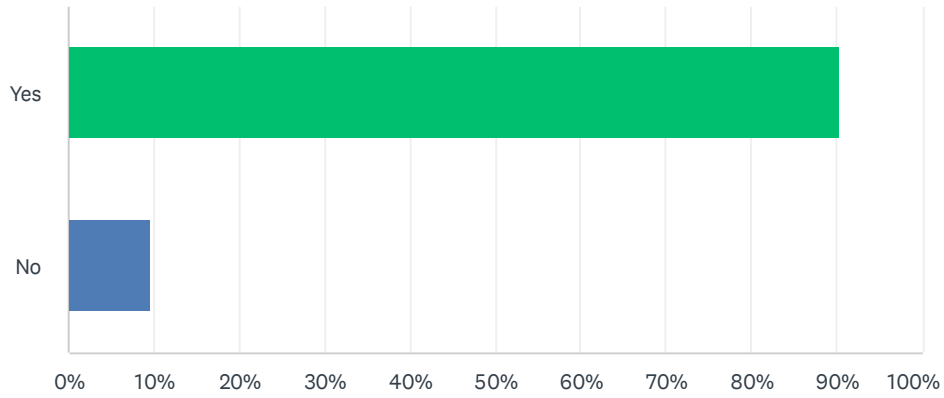


ANSWER CHOICES	RESPONSES	
Satisfied	91%	21
Dissatisfied	0%	0
Don't know	9%	2
<b>TOTAL</b>		<b>23</b>



### Q97 The results of the “County Review Report” encouraged us to make changes:

Answered: 21 Skipped: 65



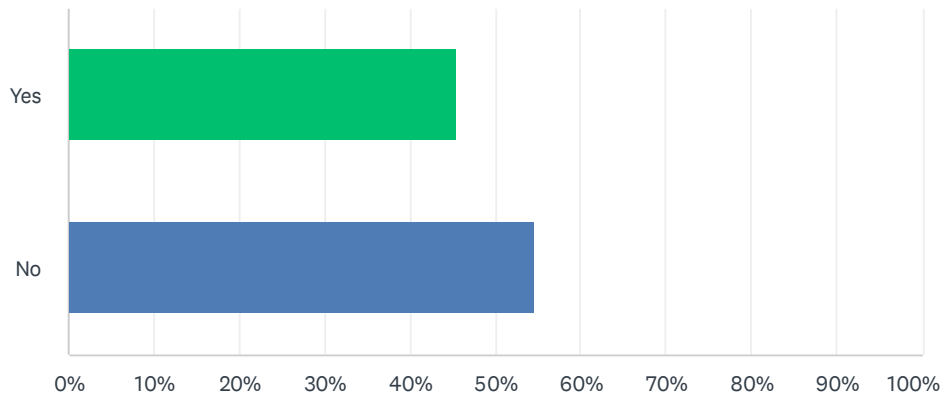
ANSWER CHOICES	RESPONSES	
Yes	90%	19
No	10%	2
TOTAL		21

**Q98 Please provide any comments or feedback in regards to the County Review program:**

Answered: 1 Skipped: 85

### Q99 Do you work with the Current Use Administration in your current role?

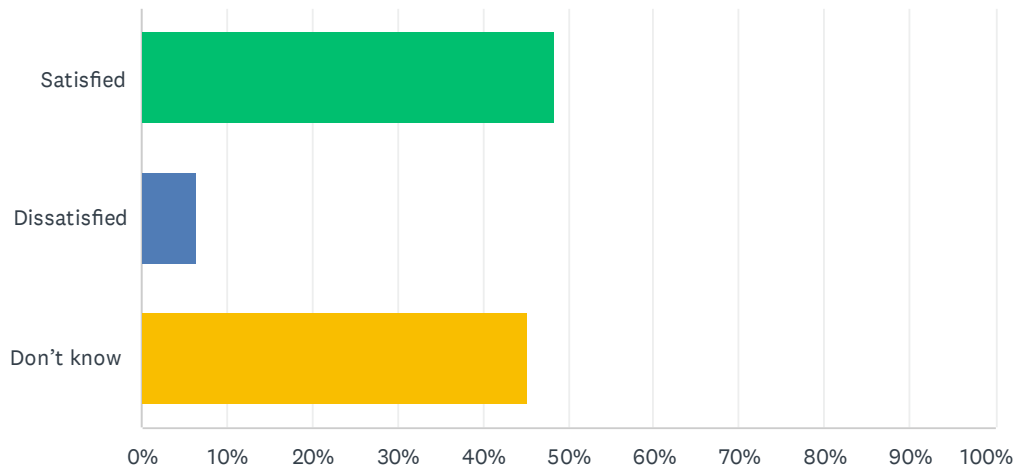
Answered: 66 Skipped: 20



ANSWER CHOICES	RESPONSES
Yes	45% 30
No	55% 36
TOTAL	66

## Q100 Timeliness of technical and administrative assistance:

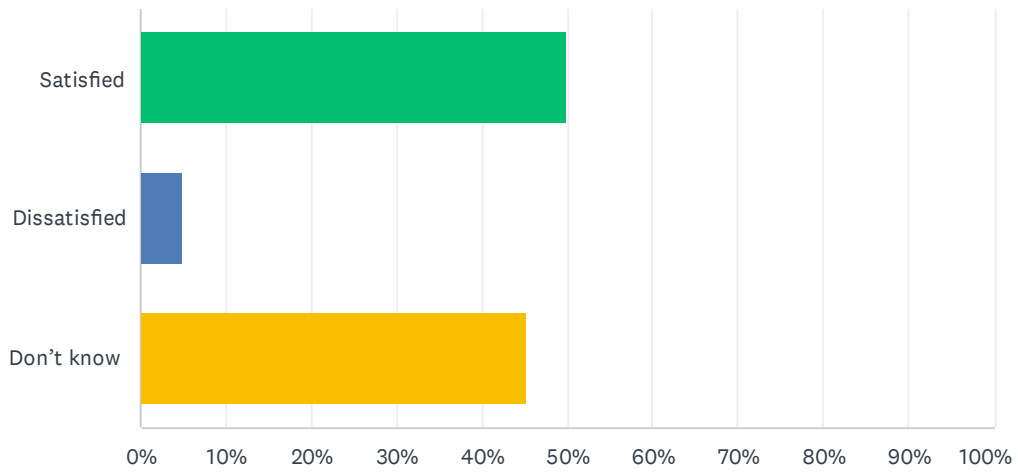
Answered: 62 Skipped: 24



ANSWER CHOICES	RESPONSES	
Satisfied	48%	30
Dissatisfied	6%	4
Don't know	45%	28
<b>TOTAL</b>		<b>62</b>

## Q101 Accuracy of technical and administrative assistance:

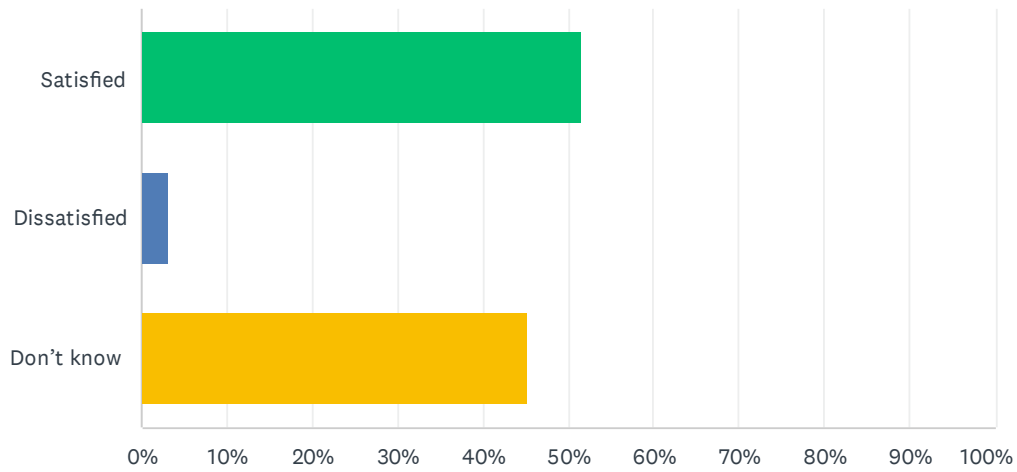
Answered: 62 Skipped: 24



ANSWER CHOICES	RESPONSES
Satisfied	50% 31
Dissatisfied	5% 3
Don't know	45% 28
TOTAL	62

## Q102 Clarity of technical and administrative assistance:

Answered: 62 Skipped: 24



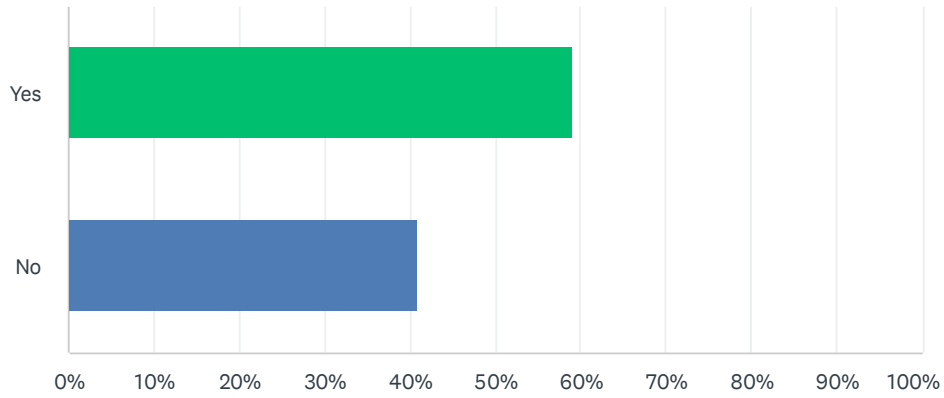
ANSWER CHOICES	RESPONSES	
Satisfied	52%	32
Dissatisfied	3%	2
Don't know	45%	28
TOTAL		62

**Q103 Please provide any comments or feedback in regards to the Current Use program:**

Answered: 5 Skipped: 81

### Q104 Do you work with the Revaluation Program in your current role?

Answered: 66 Skipped: 20

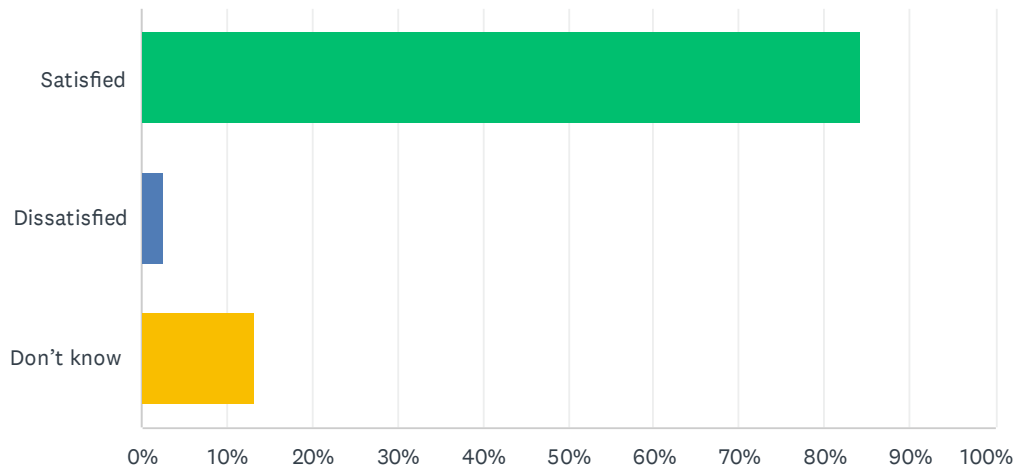


ANSWER CHOICES	RESPONSES
Yes	59% 39
No	41% 27
TOTAL	66



## Q105 Clarity of technical and administrative assistance:

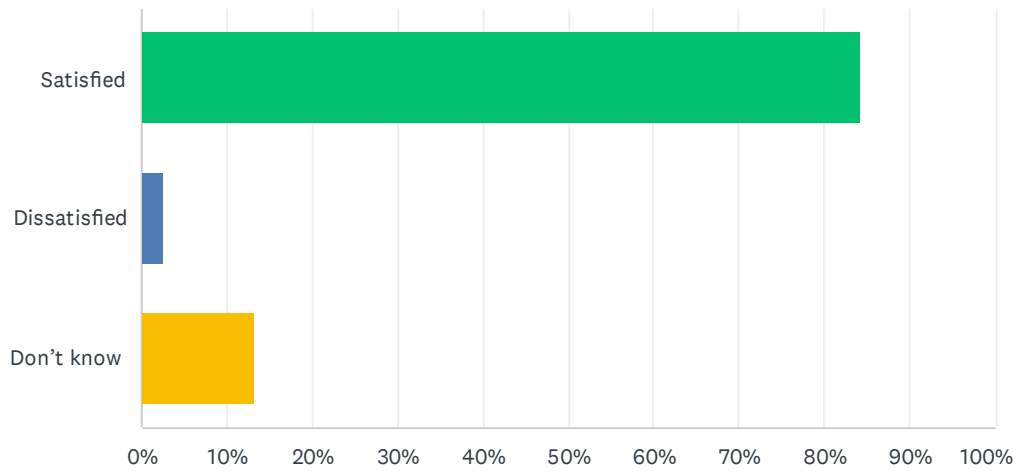
Answered: 38 Skipped: 48



ANSWER CHOICES	RESPONSES	
Satisfied	84%	32
Dissatisfied	3%	1
Don't know	13%	5
<b>TOTAL</b>		<b>38</b>

## Q106 Timeliness of technical and administrative assistance:

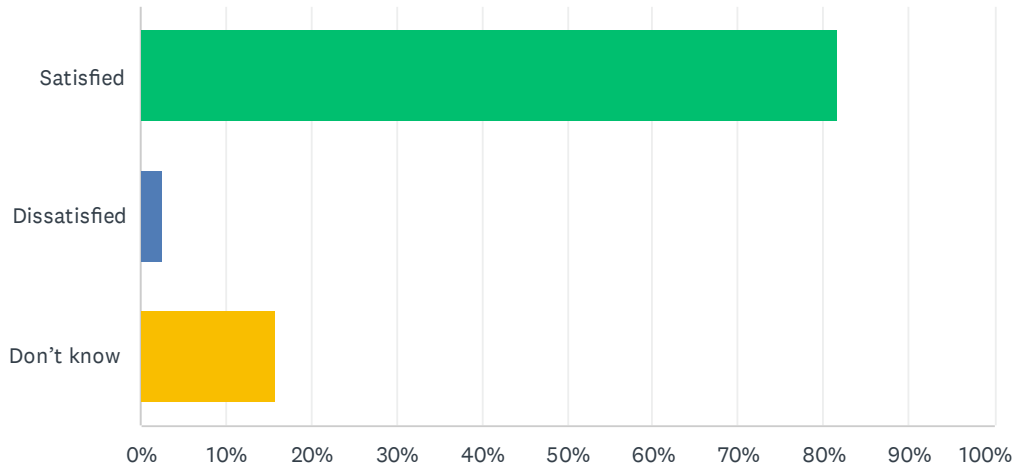
Answered: 38 Skipped: 48



ANSWER CHOICES	RESPONSES	
Satisfied	84%	32
Dissatisfied	3%	1
Don't know	13%	5
<b>TOTAL</b>		<b>38</b>

## Q107 Accuracy of technical and administrative assistance:

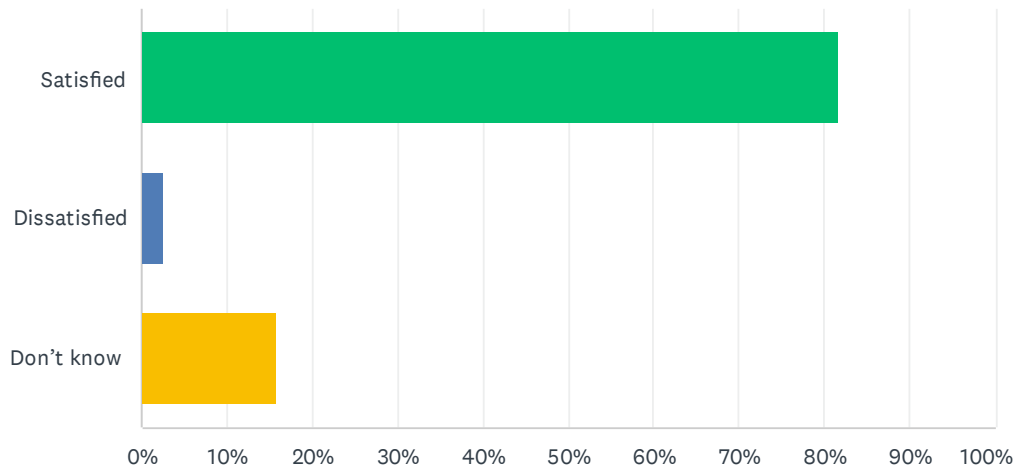
Answered: 38 Skipped: 48



ANSWER CHOICES	RESPONSES	
Satisfied	82%	31
Dissatisfied	3%	1
Don't know	16%	6
<b>TOTAL</b>		<b>38</b>

## Q108 Clarity of technical and administrative assistance:

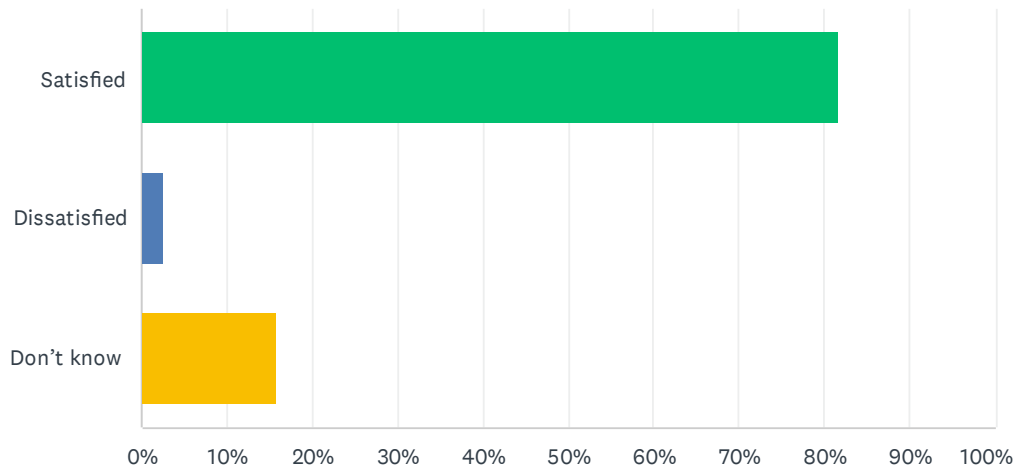
Answered: 38 Skipped: 48



ANSWER CHOICES	RESPONSES	
Satisfied	82%	31
Dissatisfied	3%	1
Don't know	16%	6
<b>TOTAL</b>		<b>38</b>

## Q109 Timeliness of technical and administrative assistance:

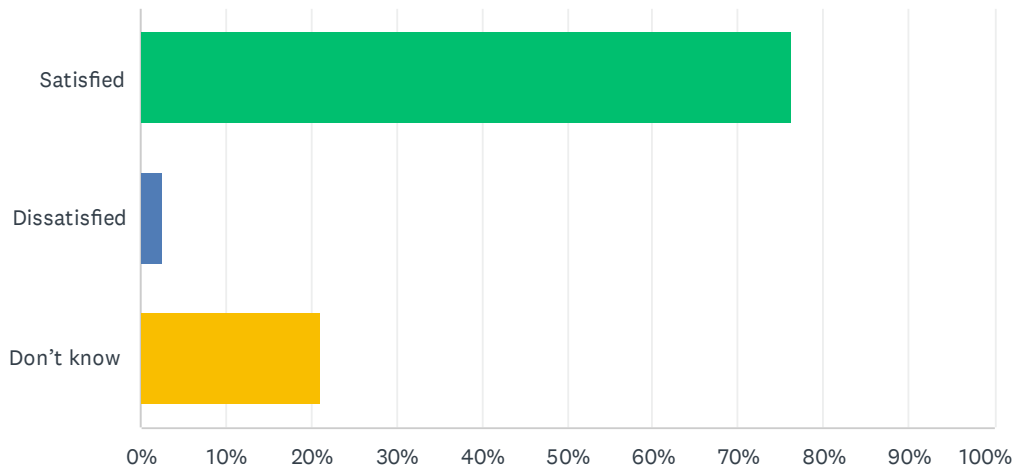
Answered: 38 Skipped: 48



ANSWER CHOICES	RESPONSES	
Satisfied	82%	31
Dissatisfied	3%	1
Don't know	16%	6
<b>TOTAL</b>		<b>38</b>

## Q110 Accuracy of technical and administrative assistance:

Answered: 38 Skipped: 48



ANSWER CHOICES	RESPONSES	
Satisfied	76%	29
Dissatisfied	3%	1
Don't know	21%	8
<b>TOTAL</b>		<b>38</b>

**Q111 Please provide any comments or feedback in regards to the Revaluation program:**

Answered: 5 Skipped: 81